2012

Petaluma Transit

2012 Passenger Study

Draft

Methodology

Conducted by:

Redhill Group, Inc.

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Project Overview

In spring of 2012, Redhill Group was tasked with conducting surveys for three Sonoma County transit agencies: Petaluma Transit, Sonoma County Transit and Santa Rosa CityBus and for Central Contra Costa County Transit (CCCTA). The project included the development of a sampling plan, onboard data collection of rider contact information, and subsequent telephone surveying using real-time trip mapping to provide fully valid and logical trip summaries that include GIS data for origin, destination, boarding, alighting, and transfer points. The onboard data collection phase was conducted by Dikita Management Services, and all other project tasks were conducted by Redhill Group. In addition to GIS data, the telephone survey also addressed access and egress modes, distance to and from bus stops, fare media, discounts, traditional demographics and supplemental information to support Title VI reporting. The surveys also included four transit property-specific questions as requested by each property. This report presents the findings from the Petaluma Transit study.

Communications Summary

Field Survey Communications: Redhill Group coordinated with Petaluma Transit's point of contact, Joe Rye. Communications began by explaining the surveying methodology and process. We then worked with Mr. Rye to secure both ridership and operations information to facilitate the survey sampling plan and the daily scheduling process.

Redhill Group worked with Mr. Rye to establish the surveying schedule and provided Petaluma Transit with announcement information including a sample notice poster for drivers, a sample notice poster for patrons, and sample multimedia messages for Facebook, Twitter, head signs, electronic boards, and customer service center and onboard announcements. These documents are attached as Appendix A: Survey Announcement Documents. The final field survey date was established as April 23rd, with April 27th available as a clean-up day.

Redhill Group also provided Mr. Rye with a copy of a sample badge which was presented to drivers to help them identify field surveyors.

Phone Survey Communications: Redhill Group provided Mr. Rye with a copy of the telephone survey instrument and noted that each transit property was invited to include four custom questions that could be added at the end of the survey. Mr. Rye requested four questions addressing: 1) where riders most often look to find information about local services and businesses such as Petaluma Transit, 2) how often they ride Petaluma Transit, 3) how they would rate Petaluma Transit overall, and 4) selection of the service improvement they would most like to see. Redhill Group also worked with Mr. Rye to ensure that the fare-type and discount questions were logical given Petaluma Transit's fare system. Design of these questions included two rounds of revisions to ensure that they were clear and logical, and met the needs of both Petaluma Transit and the MTC.

Redhill Group provided a final copy of the phone survey and received approval from Petaluma Transit on April 12th. Throughout the pretest process, Mr. Rye was very cooperative and supportive of the project.

Detailed Sampling Plan

The sampling plan was developed to collect completed surveys from five percent of average weekday boardings. Since most riders ride round-trip each day and a significant portion must transfer on each one-way trip, five percent of boardings are assumed to approximate 15 percent or more of all riders. Another factor to be considered is that reported boarding counts used for sampling include all riders regardless of age. Since survey distribution is limited to riders that appear to be 16 years of age or older, this further increases the proportion of eligible riders that are being surveyed.

Petaluma Transit has an average weekday ridership of 1,066 spread over seven routes. A five percent sample of all riders produces a target of 53 surveys. The sample was distributed to provide survey targets in proportion to route ridership. The sampling plan is provided in: Table 1: Sampling Plan by Route.

Table 1: Sampling Plan by Route

Route	Avg. Weekday Boardings	% WKDY Boardings	Phone Surveys
1	31	2.9%	2
1T	56	5.2%	3
2	208	19.5%	10
3/3T	268	25.1%	13
11	297	27.8%	15
24	60	5.6%	3
33	147	13.8%	7
Total	**1066**	**1**	**53**

A total sample size of 53 provides statistical accuracy of ± 13.1% at a 95% confidence level for a target universe of 1,066 weekday boardings.

The estimated field response rate was then used to develop the field sampling plan. The estimated projected response rate was based on estimates for three variables:

1. Percent of riders responding to the survey. This is an estimate, based on a previous pretest performed in an earlier task. It was estimated that 45 percent of the Petaluma Transit local riders will return the survey. Due to the short length of the questionnaire, the projected 45 percent response rate was projected to be higher than normal for traditional onboard surveys. The actual overall response rate achieved was 58 percent.
2. Percent of surveys that appear complete (i.e. the rider provided a 10 digit phone number). We estimated that 80 percent of the responses would appear to be complete (although not necessarily valid). The overall rate was 94 percent.
3. Percent of valid surveys with valid phone numbers that would participate during the second stage of the process. We estimated that we should collect 2.5 times the total number of completed phone surveys needed. For example, if the goal was to complete 50 valid phone surveys, then the goal was to collect 125 apparently complete field survey records for subsequent calling.

Using the response rate calculations above, we estimated the following:

- Total weekday passenger trips = five percent of 1,066 is approximately 53 valid surveys needed on weekdays.

- Total number of weekday field surveys to collect is approximately 135 surveys (2.5 times 53).

- Total number of passengers needed to intercept on weekdays is approximately 375 (135/45%/80%).

Table 2: Expected Response Rates

Variable	Estimated	Actual
Sample Size (Boardings) [(a)]	100%	100%
Response % [(b)]	45%	58%
Validated Surveys (%) [(c)]	80%	94%
% Valid - Goal [(d)]	100% x 45% x 80% = 36%	100% x 58% x 94% = 55%

(a) Total boardings. Each passenger over the age of 16 is offered a survey. There is no random sampling involved in the distribution of the instruments.

(b) Response rate refers to the expected percentage of actual returned surveys from everyone who was offered a survey, which is a percentage of boardings since everyone is offered a survey.

(c) Validated surveys are a percentage of the returned surveys that appear to have valid phone numbers.

(d) The goal for percentage of apparently valid field surveys needed to provide for telephone interviewing. In other words, this factor is used to determine the quantity of surveys needed (qualified by field observation) to help predict the number of valid surveys that will be able to be reached by phone and provide a full geocodable trip. This rate was used to determine how many passengers must be approached in order to arrive at the necessary number of apparently valid surveys that will become part of the final field survey sample. In this example, if 135 field surveys are needed, then 135/36% or 375 passengers need to be approached.

Once the overall sample size was determined, a stratified sampling method was used to calculate the number of surveys needed for each route. The target surveys for each route were determined using the percentage of average passenger trips per route and distributed in proportion to the average weekday ridership as provided by Petaluma Transit.

Table 3: Field Sampling Targets Weekday by Route

Route	Field Surveys
1	5
1T	8
2	25
3/3T	33
11	38
24	8
33	18
Total	**135**

Survey Instruments

Field Survey: The field survey instrument for Petaluma Transit was identical to the survey employed in the second round of pretest of AC Transit with the only changes being the change of operator name and logo. The survey was printed on 8”x 10” inch double-sided card stock with one side in English and the other side in Spanish. A smaller number of surveys contained Chinese on the reverse side. The survey included six questions, graphics to aid the passenger with directions on completing and returning the survey, and a description of incentives to support participation.

The questions included:

- The rider’s current route
- Origin-type
- Destination-type
- Name
- Phone number and type (mobile/home/work), and
- Best week-part (weekday or weekend) and time of day to reach them

The bottom two inches of the survey was perforated to allow the participant to detach and save. It had space for the route and date to help the passenger remember where they were intercepted, and to remind them of the drawing.

The survey also included a unique identifier (serial number) to track every survey to a date, route, trip, vehicle, and surveyor. The surveys were organized in decks and the decks included up to 25 surveys each. Each survey within a deck is sequentially organized.

A copy of the final survey is attached as Appendix B: Field Survey Instrument.

Telephone Survey: The telephone survey instrument was based on the telephone survey instrument used in the second phase of the AC Transit survey, but modified to incorporate modifications requested by MTC, and to bypass asking respondents about confirmation of boarding and alighting points, since these points were not captured electronically for this survey.

The modifications to the survey included:

- Adding: dining/coffee, escorting others (children, elderly), and maintenance (dry-cleaning, picking up repaired car, etc.) as additional precodes for the origin and destination type questions.
- Adding Petaluma Transit, Sonoma County Transit, County Connection, and Santa Rosa CityBus to all transit agency questions and adding precoded route questions for each of these agencies.
- Updating all transit agency precoded lines to reflect changes in route designations.
- Including two language questions, asking riders if they speak a language other than English at home, and if yes, which language that is.
- Adjusting potential transfer agency names and routes to incorporate agencies intersecting Petaluma Transit that did not intersect AC Transit.

In addition to revisions made to the core survey instrument, the survey included four new custom questions requested by Petaluma Transit addressing:

- Where riders most often look to find information about local services and businesses such as Petaluma Transit,
- How often they ride Petaluma Transit,
- How they would rate Petaluma Transit overall, and
- The selection of the service improvement they would most like to see.

The survey first asks for the respondent's origin and destination types. It then asks if they had any intermediate stops between their origin point and transit boarding point. This sometimes identifies a new, more valid origin-type based on new information such as stopping to get coffee, to drop off cleaning, etc. The interviewer then captures the rider's access mode to their first transit boarding point as well as the minutes (if walked) or miles (if non-pedestrian mode) from their origin to the boarding point.

The interviewer then determines if the transit trip where the rider was initially surveyed, was the first leg of their transit trip, or if they were transferring from another transit trip. The survey allows up to four transit segments prior to the trip where they were surveyed, as well as four segments following this segment of their trip. For each trip segment, the respondent identifies the relevant transit operator and route, and the boarding and alighting points are captured.

The rider is subsequently asked about their egress mode and minutes or miles from their last transit alighting point to their destination. Riders that do not have work or school as part of their trip are also asked if they work or are students, so that it is clear whether each respondent works, is a student, is both or neither. Their work and school locations are also captured if this was not part of their trip. If the respondent does work or go to school, and this was not part of their transit trip, then they are asked if they went to work or school that day before or after the transit trip where they were surveyed.

All riders regardless of work and student status are asked what time they left home prior to the trip where they were surveyed and when they returned home after this trip.

Finally, respondents were asked about their fare media type and discount, if any, the four customized operator-specific questions, demographics and Title VI questions including:

- If they have a driver's license,
- The number of people that live in their household that work,
- The number of drivable vehicles available to people living in their household,
- The year they were born,
- If they are of Hispanic or Latino origin,
- Race (White, African American, Asian, American Indian or Alaska Native, native Hawaiian or Pacific Islander, or other),
- If they speak a language other than English at home, and if so, which language,
- Income, and
- Gender (observed, not asked).

A copy of the telephone survey is attached as Appendix C: Telephone Survey Instrument

Data Collection - Field Surveys

Recruiting, Hiring and Training Field Surveyors: A total of eight bilingual-Spanish surveyors were locally recruited by Monroe Staffing and trained by Dikita. Surveyors were trained at the offices of Sonoma County Transit as they were hired to survey for Sonoma County Transit and Santa Rosa CityBus in addition to Petaluma Transit. During the training session, Sonoma County Transit provided surveyors with a tour of the facilities as well an opportunity to board a non-revenue service bus as a part of training. Sonoma County Transit management also spoke to the group about safety, routes and general bus operations.

The field project management and supervisory team were supplied by Dikita. Two seasoned supervisors staffed the project on a daily basis. The supervisors were highly skilled in transit data collection routines and had significant field experience with similar projects. There were standard minimum job qualifications for the surveyors as shown in Figure 1: Field Surveyor Qualifications.

Figure 1: Field Surveyor Qualifications

Must be reliable, attendance and punctuality are critical

Must be able to continuously observe and legibly record information

Must be able to recognize where they are at all times while riding the bus

Must be self-motivated, have a positive attitude, and be customer service oriented

Must be assertive without being a nuisance

Must be presentable and professional

Must not exhibit any extremes in hair style, clothing, jewelry or makeup

Surveyors are expected to wear a plain white or solid colored shirt or blouse (no tank tops, no t-shirts, no logos, nothing printed on the blouse/shirt); neatly ironed pants, khakis or jeans (no holes), no shorts and no short skirts. Rubber soled shoes are recommended, flip flops are not allowed

Must be able to ride without motion sickness or incontinence

Must have a watch; using a cell phone to tell time could be cumbersome, and cell phones should not be used while working, unless you are communicating with your DIKITA Survey Supervisor

Bilingual a plus

Recruitment: In order to obtain the best team possible, recruiting began as soon as possible for temporaries with the above qualifications. The target was to interview total of 12 prospective team members and hire eight. However, only eight people were interviewed and all eight were eager to work. We continued to recruit and hired additional interviewers during the course of the survey. All but one of the survey team members was bilingual.

Training: A 4.5 hour training session was conducted at on April 16, one week before the survey began. Basic training included training on the purpose and objective of the study, the procedures and techniques for collecting the surveys, bus operations, safety, transit terminology and practices, and general employment information. Surveyors practiced the necessary daily procedures, learned how to catch the correct bus, practiced onboard procedures, how to greet passengers, completing trip logs and ending the job. The supervisors also received additional training as customary when adapting to the current agency's operating conditions.

In addition to the classroom training, a tour of the facility and a typical bus was provided by Sonoma County Transit.

The field surveying training manual is attached as Appendix D: Field Training Manual.

Data Collection Procedure: Surveyors boarded the bus at the beginning of the trips and distributed surveys to each passenger boarding the bus. If a passenger refused, the surveyor tracked the refusal by marking it in the trip log. Once a passenger completed a survey, the surveyor collected it before the passenger alighted. The passenger was also advised of the incentive for completing the survey. The incentive was very successful in enticing passengers to complete the survey, providing their name and phone number.

Each trip had a pre-printed log form and a designated envelope. The surveyor used the log form to track all surveys distributed and any refusals. At the end of each trip the surveyor tallied the number of surveys distributed and refusals, and safely secured all returned surveys in the envelopes provided. If the surveyor encountered any problems or issues that they felt may have had an effect on the completion of the survey, such as bus breakdown or a major traffic delay, they described the incident on their trip log.

As a quality control measure, all surveyors reported to the garage prior to being dispatched to the field. They met with their supervisors, picked up their material and assignments, and were paired with their drivers. In cases where they did not depart from the garage with the driver, they were shuttled to their beginning location. With the excellent cooperation of the dispatch and operations staff, this system worked well.

There were instances where the bus was directed to another route in emergency situations. The supervisors at the garage were notified and adjustments were made to get the surveyor back to the garage.

Early evening of each survey day, the supervisors took the surveys to the local FedEx and scanned the completed surveys to transfer to the Dikita main office for processing. Each morning the data was retrieved by Dikita office staff and processed. After processing and validating the data, the scanned forms and Excel formatted data details were sent to the Redhill Group to complete the phone surveys and corresponding trip geocoding.

Results: The target number of total surveys to be collected for the telephone survey was estimated at 2.5 times the amount of the final survey expectations resulting in a system-wide target of 135. The total number of surveys actually collected was 165, which exceeded the target by 22 percent.

The field survey response rate was 55 percent. The response rate was calculated as the percentage of total of apparently valid surveys divided by the total boardings on surveyed buses. Said another way, 55 percent of everyone who boarded the bus completed a survey that contained information and phone numbers that appeared correct to send to the phone call phase.

The combined total boarding count on the trips we surveyed was 302, or 28 percent of all average weekday boardings. A total of 42 percent of the boarding passengers refused to take the survey while 58 percent accepted the survey. Of the surveys distributed, after processing, 164 cards were sent to CATI. Both the summary and detailed results are provided in Table 4: Field Survey Distribution and Refusals, Table 5: Field Survey Results – By Route. These tables provide both the expected number of surveys and the total number of surveys collected for each route as applicable.

Summary of Distribution and Results

Table 4: Field Survey Distribution and Refusals

Total Boarded	Total Refused	Total Distributed	Total Collected	Total Uploaded to CATI
302	127	175	165	164
100%	42%	58%	55%	54%

Table 5: Field Survey Results Weekday - By Route

Route	Field Surveys	
	Expected	Collected
1	5	3
1T	8	7
2	25	45
3/3T	33	29
11	38	51
24	8	14
33	18	15
Total	**135**	**164**

Table 6: Phone Survey Results - By Route

Route	Field Target	Field Surveys	Variance from F. Target	Phone Survey Target	Phone Surveys	Variance from S. Target
1	5	3	-2	2	2	0
1T	8	7	-1	3	4	1
2	25	45	20	10	12	2
3/3T	33	29	-4	13	13	0
11	38	51	13	15	15	0
24	8	14	6	3	5	2
33	18	15	-3	7	7	0
Total	**135**	**164**	**29**	**53**	**58**	**5**

A total of 58 telephone surveys were completed exceeding the overall target by nine percent.

Data Collection - Real-Time GIS Telephone Surveys

Surveyor Recruitment: Interviewers were hired through targeted outreach efforts to the University of California at Irvine and California State University at Long Beach to hire upper-level and graduate students. At the University of California at Irvine the MURP (Master's in Urban and Regional Planning) program, engineering, and transportation departments, were contacted for referrals. At California State University at Long Beach the Geography program and GIS Certification programs were approached for qualified candidates. A special effort was made to recruit multilingual candidates.

Candidates were interviewed using rigorous standards to yield the most technologically qualified candidates who also possessed superior communications skills. A group of 25 interviewers was hired. The group was supplemented by qualified senior interviewers from Redhill Group staff which yielded a total complement of 30 interviewers that were available to conduct the in-depth personal interviews with riders.

The knowledge, skills and abilities of the team included:

- Six Master's candidates in urban planning/geography
- Five geography majors with either baccalaureates or upper division status
- Eleven with specific GIS training including five GIS certifications
- Fourteen upper division level civil engineers

Additional language capabilities included:

- Spanish
- Mandarin
- Cantonese
- Vietnamese
- Japanese
- Indonesian
- Urdu
- German

Training: The selected staff received a 20-hour training program which consisted of classroom and practical training. The training included the following modules:

- A comprehensive review of research methodology
- Project overview and goals
- Project location information

    - Demographic
    - Cultural
    - Economic
- Transit system overview:
    - Modes and services
    - Transfers
    - Fares
    - Routes
    - Day parts
- Survey Methodology
- Interviewing protocol
- Spatial perspectives
- Mapping
- Data integrity
- Privacy and confidentiality
- Customer service

Interviewers were required to spend a minimum of 12 hours on practical application using geographic/spatial relations software to demonstrate their proficiency in conducting route related interviews with transit riders.

Throughout the duration of the project quality assurance staff observed and reviewed all data collection efforts to ensure the highest level of data integrity.

File Receipt and Loading: Surveying was completed on April 23rd and data files were subsequently provided by Dikita on April 26th and April 30th. Upon receipt of the files, they were converted into Redhill's internal CATI system format and added to the calling list for the project.

Survey Scheduling: Calling was conducted across all seven days of the week and all records were called within 48 hours of being loaded into the calling list; most were contacted within 24 hours. However, many of the potential respondents were not able to be reached for up to three weeks and required several call attempts. If an answering machine was reached on a first call attempt, a message was left indicating the purpose of the call and providing Redhill Group's toll-free number in case the respondent preferred to proactively call us to complete the survey.

A summary of calling statistics is detailed in Table 7: Call Statistics.

Table 7: Call Statistics

Status	Records	Percent
Complete	58	35%
Refused	15	9%
Answering Machine/Voicemail	47	29%
No Answer	8	5%
Disconnected	7	4%
Wrong Number	7	4%
Not Called - Quota Reached	22	13%
Total	**164**	**100%**

Data Collection Procedure: The images that accompany this section are representative of the process used for the Petaluma Transit survey, though the route shown is from Central Contra Costa Transit Agency's County Connection bus system.

Prior to contacting respondents, surveyors familiarized themselves with major streets, landmarks, and transit agencies in the surveyed region by reviewing the area in mapping software. Figure 2: Complete County Connection Route, displays the complete bus route on which the sample respondent was surveyed.

Once familiar with the region, surveyors used Redhill Group's proprietary Computer Aided Telephone Interviewing (CATI) software and mapping software to administer the survey.

Surveyors first requested an address or intersection for each geographic location (origin, boarding, transfer, alighting, and destination). If the surveyor was unable to locate the address or intersection provided, multiple steps were taken to secure a geocodable point, including asking for the spelling of cross streets and nearby landmarks.

Surveyors used information about access and egress modes as well as travel time or distance between points to assist in searching for origin/destination points with respect to boarding/alighting points. This assured that access and egress mode, time, and distance logic and accuracy. In the completed sample survey included in this section, the respondent walked 10 minutes from her home to the first boarding point at the Downtown Berkeley BART station. Figure 3: Search for Origin Location near Boarding Point, illustrates the process of identifying the origin point by searching for an address and comparing distance to the known boarding point.

To further ensure the accuracy and logic of geographic and spatial information, surveyors confirmed that the respondent's boarding and alighting points fell along the routes they took. Figure 4: Transfer Point from BART to Bus Route, illustrates the identification of the transfer point between BART and the surveyed bus route by displaying both the bus route and the reported transfer point on the map.

Figure 5: Alighting and Destination Points, illustrates the confirmation of the respondent's alighting point and destination by displaying the bus route, the reported alighting point, and the reported destination address on the map.

When a geographic point (origin, boarding, transfer, alighting, or destination) was located, surveyors coded it within the mapping software. This coding included the location of the point, which point on the trip the location corresponded to (origin, boarding, transfer, alighting, or destination), and whether the point was on the surveyed route, a transferred route, or no route.

Once all relevant points along the respondent's trip had been recorded, surveyors reviewed the entire trip to ensure a logical progression from origin to destination, and clarified points with the respondent when necessary. Figure 6: Complete Trip Map, illustrates the respondent's entire trip, including transfers. The trip follows a logical progression from Berkeley to Concord.

After confirming the accuracy and logic of the points recorded, surveyors captured demographic and attitudinal information in the CATI software as described in the telephone survey instrument in Appendix C: Telephone Survey Instrument.

Figure 2: Complete County Connection Route

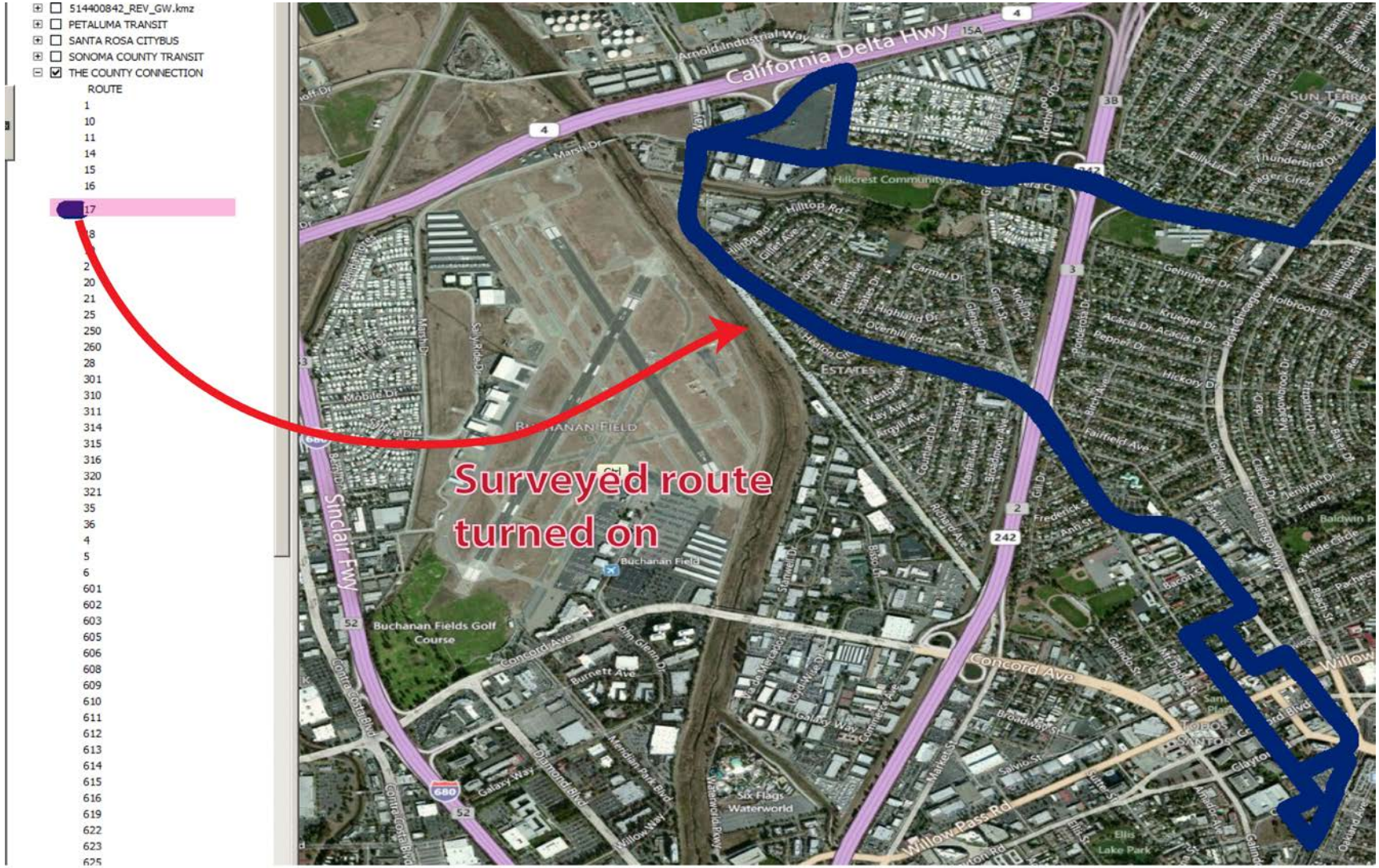


Figure 3: Search for Origin Location near Boarding Point

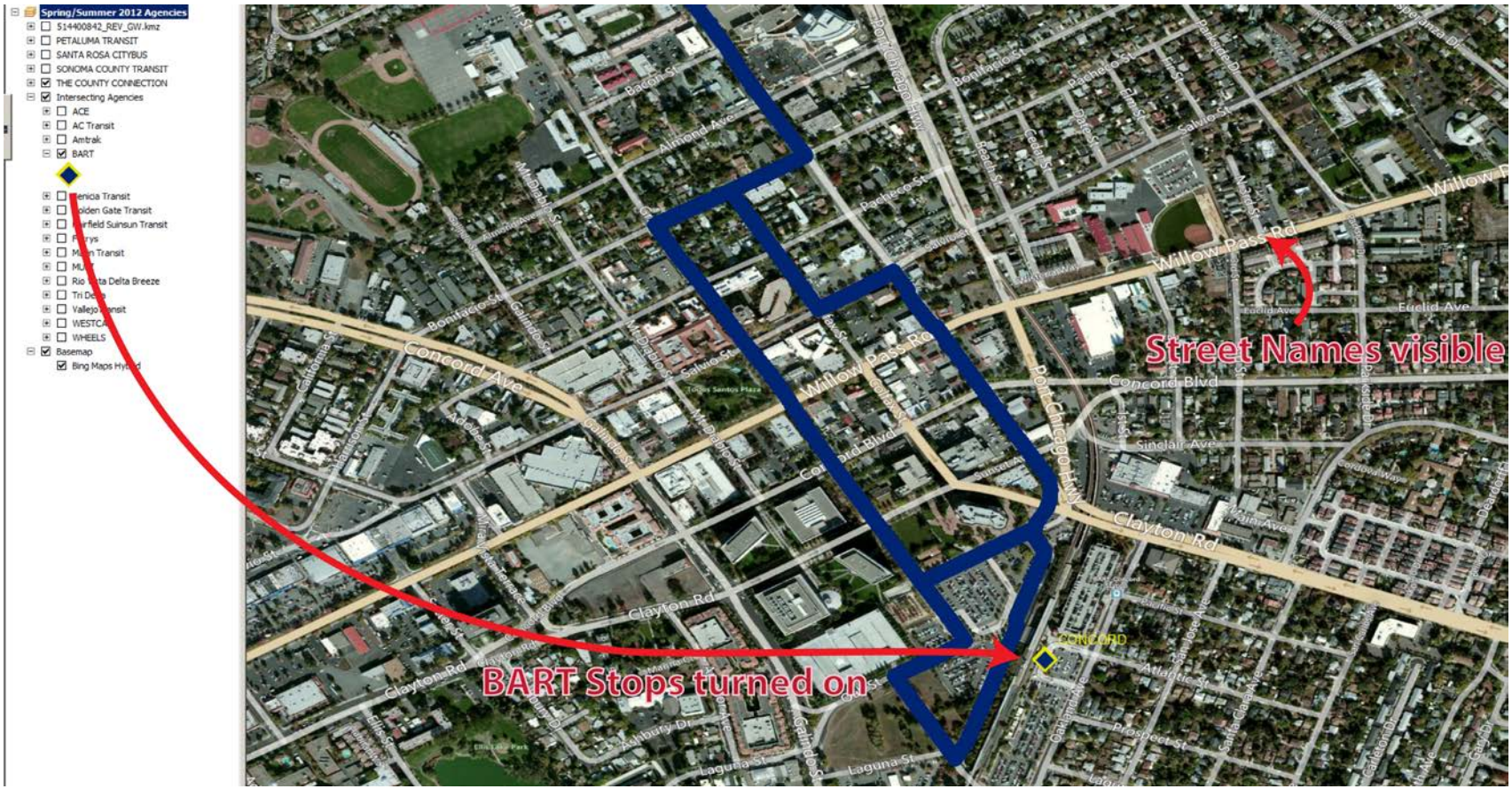


Figure 4: Transfer Point from BART to Bus Route

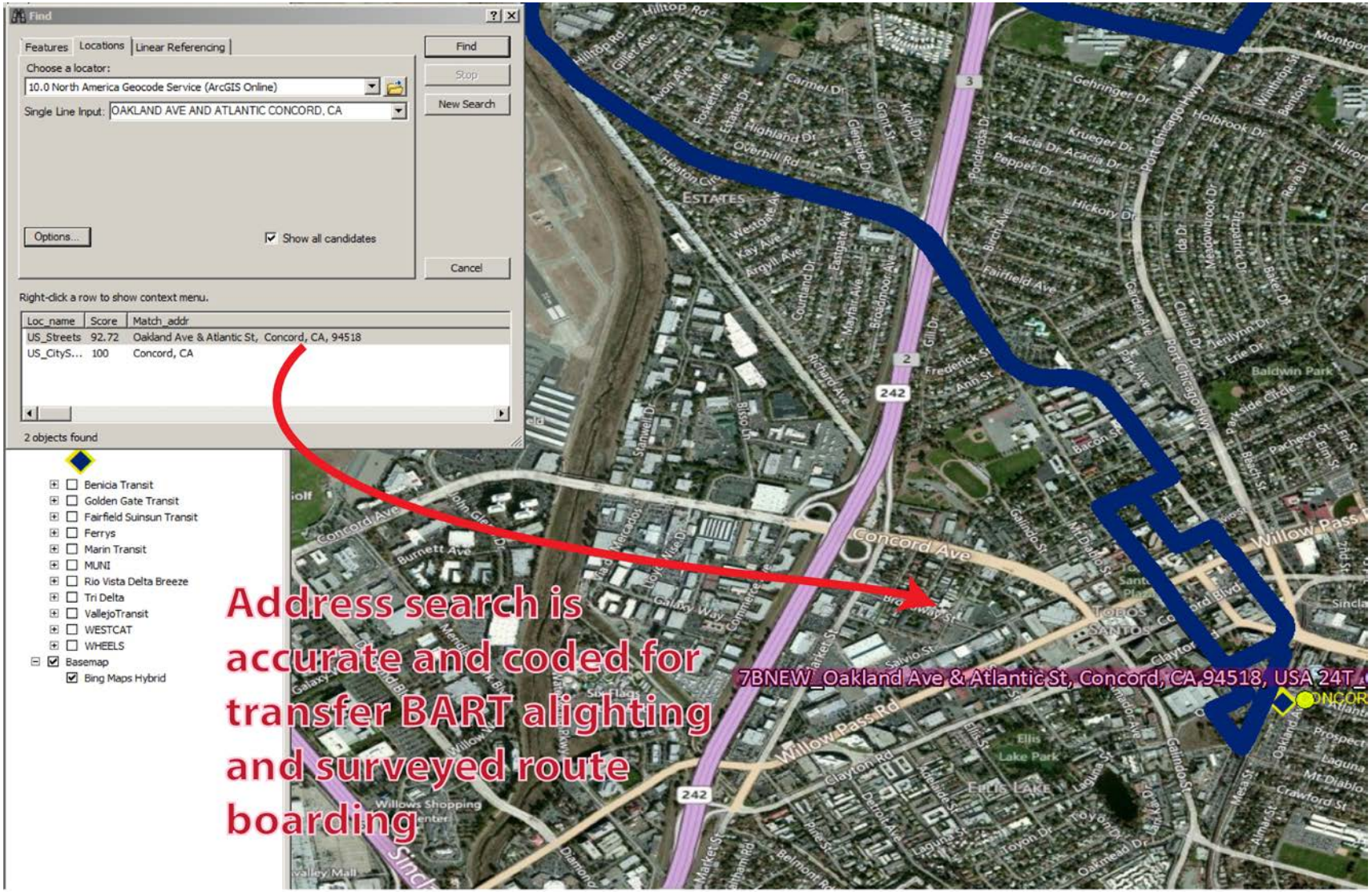


Figure 5: Alighting and Destination Points

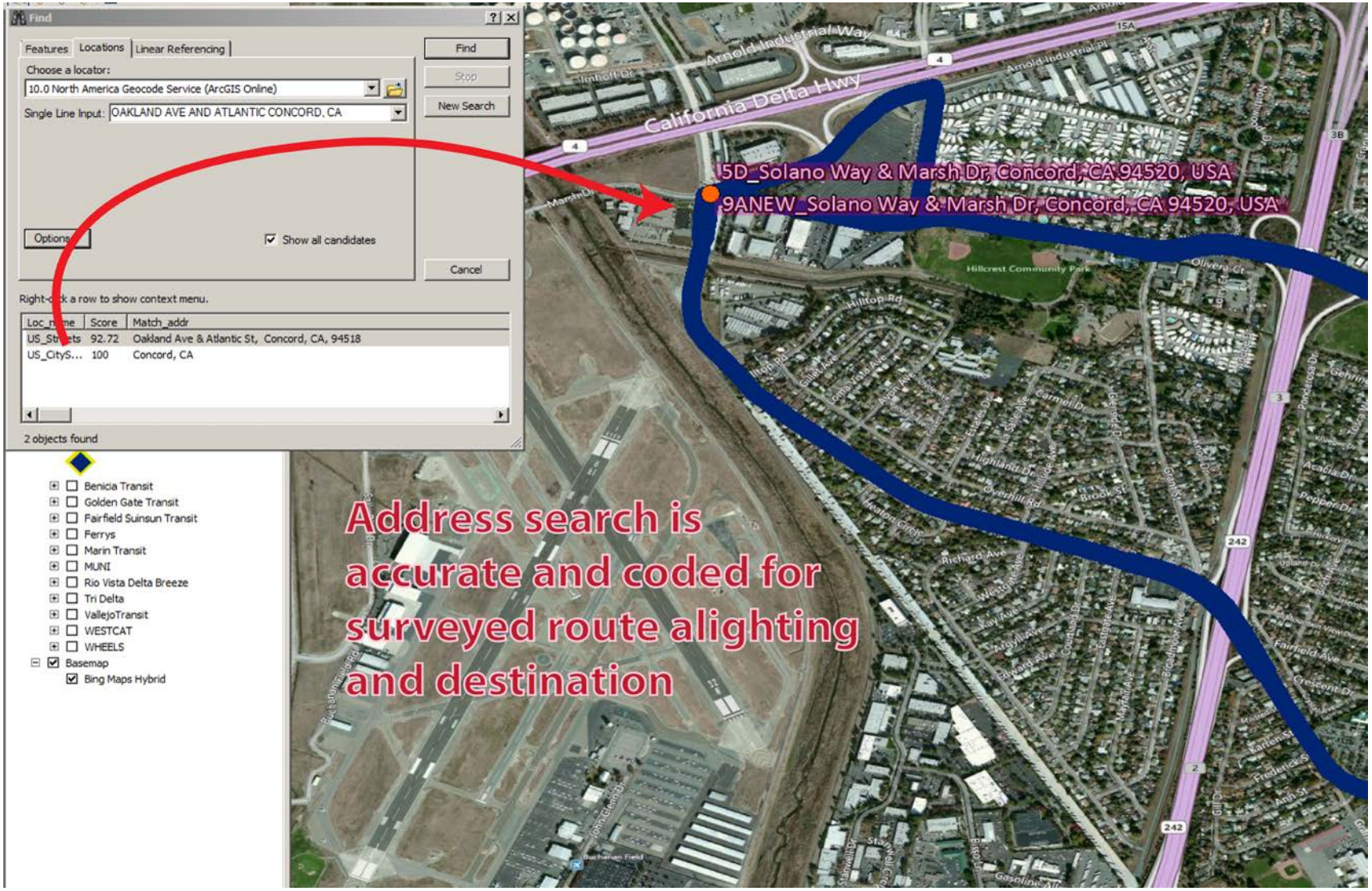
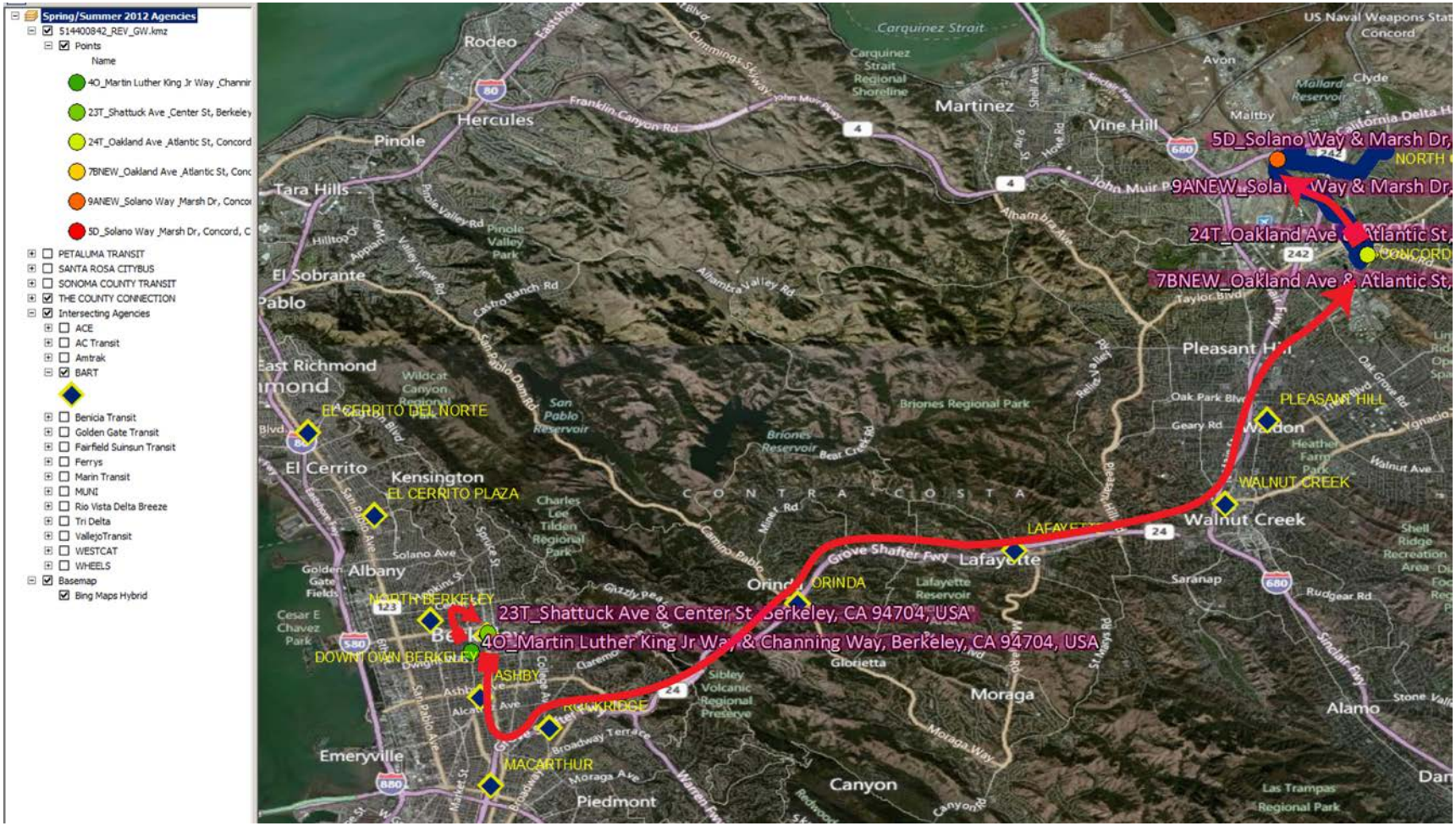


Figure 6: Complete Trip Map



Quota Tracking and Management: The number of completed surveys was tracked by line throughout data collection. When insufficient progress was being made towards a quota goal, the following steps were taken to ensure the achievement of sampling targets.

First, if a number was disconnected or reached and determined to be a wrong number (no one by that name at the number provided), the original survey record was reviewed to determine if the original number provided could be off due to legibility or ambiguity for one or more of the digits provided. If it appeared possible that the number could be different, all feasible variations were attempted.

If all phone numbers for a particular line were exhausted and the target had still not been met, then all survey records where a transfer to this line was feasible were reviewed to determine if this route was used to reach or continue their trip from the route where the respondent was surveyed. If this was the case, and there were "extra" surveys for the other route, the record was converted to the desired route, adjusting the survey so that the desired route was the survey route, and the original route and any other transfers were converted to the appropriate preceding or subsequent trip segments. Since this is a complex and labor intensive process, it was only employed when it appeared that data collection would fall significantly short of sampling target goals.

Data Cleaning and Weighting

Data Weighting:

Data weighting was performed to avoid over or underrepresentation of specific routes or dayparts where surveys were completed in excess of the desired target level.

The weights were calculated by dividing the ridership for each route by the number of completed surveys in the route.

Table 8: Weights – by Route

Route	Weight
1	15.000
1T	13.500
2	16.917
3/3T	22.231
11	19.267
24	11.600
33	20.429

Data Cleaning and File Preparation:

All data cleaning was conducted by staff that had first-hand experience collecting MTC data to assure the deepest understanding of the surveying process, survey instrument, and logical trip progression. All surveys underwent multiple phases of cleaning to assure all survey data was complete and all trips followed a logical progression.

Each survey was reviewed by a quality assurance team member for four primary criteria to ensure the logic and accuracy of the captured geographic information.

1. Boarding and alighting points must be located along the appropriate bus route.
2. All points must be labeled with their position along the trip. Labels include Origin, Boarding, Transfer, Alighting, and Destination.
3. The distance between the respondent's origin point and first boarding point as determined by the mapping software must be consistent with the access mode and the distance or walk time reported by the respondent during the survey. Similarly, the distance between the respondent's last alighting point and destination point as determined by the mapping software must be consistent with the egress mode and distance or walk time reported by the respondent during the survey.
4. Each point must have a complete address or set of cross streets recorded to allow for accurate future geocoding.

Through custom programming, the final data file was reviewed for systematic errors which were either corrected or flagged for additional research or a callback. In the few cases where the cleaning process revealed the need for additional information or clarification from a respondent, the respondent was called back and the revised or supplementary data was collected and added into the geographic, CATI, or combined data file as appropriate.

The data is provided in two separate files, the CATI survey data is provided with a single record for each respondent with 235 fields for all questions which are detailed in the survey presented in Appendix C: Telephone Survey Instrument. The GIS data is provided with one record for each physical location to facilitate use of the data file to more easily load the data points. The CATI survey data is provided in an Excel file labeled "Petaluma Transit 2012 CATI Data.xlxs." The GIS data file is provided in and Excel file labeled "Petaluma Transit 2012 GIS Data.xlxs.

APPENDIX A: SURVEY ANNOUNCEMENT DOCUMENTS

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Notice to Drivers: Customer Onboard Survey

To:

From:

Date:

On April 23th, Petaluma Transit will be conducting an onboard survey of its passengers to gather on its services. The information that is collected in individual surveys is confidential and the survey results in aggregate will be used to plan services to serve our customers.

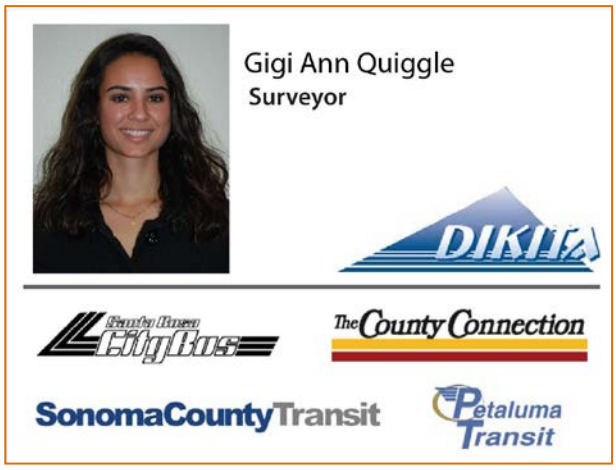
On behalf of Petaluma Transit, Dikita Enterprises, a subcontractor of Redhill Group, Inc., will be collecting names and phone numbers of passengers who agree to participate in an in-depth phone survey at a later date. Surveying will take place throughout the service day during the noted surveying dates. Interviewers will either board buses at the garages or at stops throughout the system. They will also assist passengers in filling out surveys if assistance is requested.

Interview staff will be easily identifiable. They will be displaying badges designating them as “surveyors” (sample below). Interviewers who are wearing badges are not required to pay a fare while riding the bus.

Interviewers should not interfere with the regular operation of the route. Please notify your supervisor immediately if you have any questions or encounter a problem.

We value feedback from our customers and appreciate your help in making this project a success.

Sample Surveyor Identification:



Notice to Patrons: Customer Onboard Survey

How are we doing?

Your opinion is important to us!

Petaluma Transit is conducting a survey with our customers who are riding the buses on April 23rd.

Your participation

will help plan services

to better serve the community.

Each survey takes a minute to complete and all information is confidential.

When you are asked to participate, we hope that you can take the time to share your opinions with us.

Thank you for your help!

Notice to Patrons

We are suggesting that the website, Facebook page and/or Twitter, if used, inform passenger of the survey.

Suggested text:

> *How are we doing? Your opinion is important to us! Petaluma Transit is conducting a survey with our customers who are riding the buses on April 23rd. The results of the survey will be used to help plan services to better serve the community. Each survey takes a minute to fill in and will be completed over the phone at a time that best suits you. All information is confidential we hope that you can take the time to share how you use Petaluma Transit. Thank you for your help!*

Head Signs/Electronic message Boards/Recorded Onboard Announcement

For the electronic message boards at stops/transit centers (if available), programmed announcements, or head signs (if possible) the following text is suggested.

> *"Survey Week – Your Opinion is Important to us." or*
> *"Survey Week – We appreciate your feedback."*

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APPENDIX B: FIELD SURVEY INSTRUMENT

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Please tell us about this ONE-WAY TRIP

200001

ON

1. What route are you on right now? _____

2. Where are you coming FROM now? **(Mark best answer)**

- ⬭ Work
- ⬭ Business Appointment
- ⬭ My Home
- ⬭ Social or Recreational
- ⬭ Shopping
- ⬭ School (K-12) (student only)
- ⬭ College or University (student only)
- ⬭ Airport (airline passenger only)
- ⬭ Medical/Dental
- ⬭ Other _____

3. Where are you going TO now? **(Mark best answer)**

- ⬭ Work
- ⬭ Business Appointment
- ⬭ My Home
- ⬭ Social or Recreational
- ⬭ Shopping
- ⬭ School (K-12) (student only)
- ⬭ College or University (student only)
- ⬭ Airport (airline passenger only)
- ⬭ Medical/Dental
- ⬭ Other _____

So we can learn more about your use of Petaluma Transit, please provide us with your name, phone number and best time to call you.

Upon completion of the phone survey, your name will be entered into a drawing for $1,000 in PRIZES, including an iPad and Visa gift cards.

Your personal information is confidential and will not be shared.

4. Name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

5. Phone:

(☐☐☐) ☐☐☐ - ☐☐☐☐

- ⬭ Cell / Mobile
- ⬭ Landline - Home
- ⬭ Landline - Work

6. When is the best day and time to call you **(Mark all that apply)**

- ⬭ Weekday **- before** 6:00 PM
- ⬭ Weekday **- after** 6:00 PM
- ⬭ Weekend **- before** 6:00 PM
- ⬭ Weekend **- after** 6:00 PM

Petaluma Transit

Transit Survey

1 Fill out survey

2 Return when exiting

Thank you!

OFF

Español ➔

TEAR HERE

We will call you within a week in order to learn more about your use of Petaluma Transit. Please retain this coupon and record the information below for your reference. You could win an iPad or a Visa gift card.

Today's date: _____

What route are you on right on right now? _____

Time you boarded this bus? _____

Survey ID 200001

Por favor cuéntenos acerca de ESTE VIAJE de IDA

1. ¿En cuál ruta de autobús está usted ahora mismo? _____

2. ¿De dónde VIENE usted en este momento? **(Escoja la mejor respuesta)**

- ⬭ Trabajo
- ⬭ Cita de negocios
- ⬭ Casa
- ⬭ Social o Recreativo
- ⬭ De Compras
- ⬭ Escuela (K-12) (estudiantes solamente)
- ⬭ Colegio o Universidad(estudiantes)
- ⬭ Aeropuerto (pasajeros solamente)
- ⬭ Citas médicas / Dental
- ⬭ Otra opción _____

3. ¿A dónde VA usted ahora? **(Escoja la mejor respuesta)**

- ⬭ Trabajo
- ⬭ Cita de negocios
- ⬭ Casa
- ⬭ Social o Recreativo
- ⬭ De Compras
- ⬭ Escuela (K-12) (estudiantes solamente)
- ⬭ Colegio o Universidad(estudiantes)
- ⬭ Aeropuerto (pasajeros solamente)
- ⬭ Citas médicas / Dental
- ⬭ Otra opción _____

Para aprender más acerca de su uso de Petaluma Transit, por favor déjenos su nombre, número de teléfono, y un buen tiempo para llamarle.

Al finializar la encuesta telefónica, su nombre seré incluído en un sorteo de premios valorados a $1,000 incluyendo: un iPad y tarjetas de regalo de Visa

Su información personal es confidencial y no será compartida

4. Nombre: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

5. Número de teléfono:

(☐☐☐) ☐☐☐-☐☐☐☐

- ⬭ Teléfono Celular/Móvil
- ⬭ Línea Fija de Casa
- ⬭ Línea Fija de Trabajo

6. ¿Cuál sería el mejor día y hora para llamarle a usted?
(Marquen todas las respuestas que apliquen)

- ⬭ Día de la semana **- antes** 6:00 PM
- ⬭ Día de la semana **- después** 6:00 PM
- ⬭ Fin de semana **- antes** 6:00 PM
- ⬭ Fin de semana **- después** 6:00 PM

Petaluma Transit

Encuesta de Transporte Público

200001

ON

OFF

⬭ ● ⬭

English ➔

Rompa Aqui

Por favor quédese con este cupón y llene la información de abajo para su información. Le llamaremos dentro de una semana para aprender más de su uso de Petaluma Transit. !Podría ganar un iPad o una tarjeta de regalo de Visa!

Fecha de hoy: _____

¿En cuál ruta estas ahora? _____

¿Hora que bordó este autobús? _____

Survey ID 200001

Please tell us about this ONE-WAY TRIP

200316

ON

1. What route are you on right now? _____

2. Where are you coming FROM now? **(Mark best answer)**

- ⬭ Work
- ⬭ Business Appointment
- ⬭ My Home
- ⬭ Social or Recreational
- ⬭ Shopping
- ⬭ School (K-12) (student only)
- ⬭ College or University (student only)
- ⬭ Airport (airline passenger only)
- ⬭ Medical/Dental
- ⬭ Other _____

3. Where are you going TO now? **(Mark best answer)**

- ⬭ Work
- ⬭ Business Appointment
- ⬭ My Home
- ⬭ Social or Recreational
- ⬭ Shopping
- ⬭ School (K-12) (student only)
- ⬭ College or University (student only)
- ⬭ Airport (airline passenger only)
- ⬭ Medical/Dental
- ⬭ Other _____

So we can learn more about your use of Petaluma Transit, please provide us with your name, phone number and best time to call you.

Upon completion of the phone survey, your name will be entered into a drawing for $1,000 in PRIZES, including an iPad and Visa gift cards.

Your personal information is confidential and will not be shared.

4. Name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

5. Phone:

(☐☐☐) ☐☐☐ - ☐☐☐☐

- ⬭ Cell / Mobile
- ⬭ Landline - Home
- ⬭ Landline - Work

6. When is the best day and time to call you **(Mark all that apply)**

- ⬭ Weekday **- before** 6:00 PM
- ⬭ Weekday **- after** 6:00 PM
- ⬭ Weekend **- before** 6:00 PM
- ⬭ Weekend **- after** 6:00 PM

Petaluma Transit

Transit Survey

OFF

漢語 ➔

TEAR HERE

We will call you within a week in order to learn more about your use of Petaluma Transit. Please retain this coupon and record the information below for your reference. You could win an iPad or a Visa gift card.

Today's date: _____

What route are you on right on right now? _____

Time you boarded this bus? _____

Survey ID 200316

請告訴我們您此次的乘坐情況

1. 您正在乘坐幾號公交線路? _____

2. 在您坐上本次公交車前您從哪裏來? (請選取最合適的選項)

- ◯ 工作
- ◯ 工作相關的地點
- ◯ 家
- ◯ 購物
- ◯ 社交活動或者**娛樂活動**
- ◯ 學校 (K-12) (僅學生)
- ◯ 學院或大學 (僅學生)
- ◯ 機場 (僅航班乘客)
- ◯ 醫生/牙科
- ◯ 其他 _____

3. 現在您要去哪裏? (請選取最合適的選項)

- ◯ 工作
- ◯ 工作相關的地點
- ◯ 家
- ◯ 購物
- ◯ 社交活動或者**娛樂活動**
- ◯ 學校 (K-12) (僅學生)
- ◯ 學院或大學 (僅學生)
- ◯ 機場 (僅航班乘客)
- ◯ 醫生/牙科
- ◯ 其他 _____

請您留下您的姓名，電話號碼，以及聯系您的最佳時間，這樣我們可以更多的了解到您對於 **Petaluma Transit,** 的使用情況。

一旦完成電話采訪，您將能**夠參與抽獎活動，獎品的總金額價值$1,000**，您有可能得到**iPad**平板電腦或者是**Visa**購物卡。

您的個人信息是保密的，我們不會告知任何人。

4. 姓名 ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

5. 電話號碼

(☐☐☐) ☐☐☐ - ☐☐☐☐

- ◯ 手機/移動電話
- ◯ 家庭電話
- ◯ 工作電話

6. 什麼日期和 時間您最方便接電話? (請選取所有適用的選項)

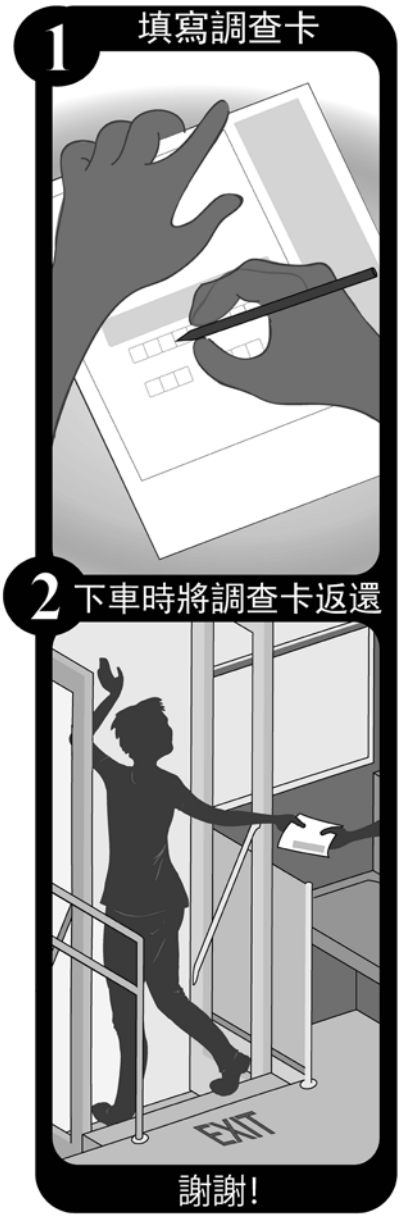
- ◯ 工作日—下午6:00以前
- ◯ 工作日—下午6:00以後
- ◯ 周末—下午6:00以前
- ◯ 周末—下午6:00以後

Petaluma Transit

公交調查

200316

ON



OFF

English ➔

沿此處撕下

我們將會在一周以**內致電您了解更多您對於 Petaluma Transit** 的使用情況。
請您保留此券，並且記**錄以下信息作為您的參考**
您將會有機會贏得**iPad**平板電腦或者**Visa**購物卡。

今天的日期 _____

您正在乘坐幾號公交線路? _____

您坐上本趟公交線路的時間 _____

Survey ID 200316

APPENDIX C: TELEPHONE SURVEY INSTRUMENT

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QUESTIONNAIRE WITH SKIP PATTERNS

(18:34:58 09 JUL 2012)

QUESTIONNAIRE = PETA
VERSION : 0

```
****************************
*       CODE BOX           *
*                          *
*  LT = LESS THAN    ( < ) *
*  GT = GREATER THAN ( > ) *
*  EQ = EQUALS       ( = ) *
*  NE = NOT EQUAL TO ( # ) *
****************************
```

```
****************************************
*                                      *
* _____ APPROVED AS IS                 *
*                                      *
* _____ APPROVED WITH CHANGES AS NOTED *
*                                      *
* _____ SEND ANOTHER DRAFT             *
*                                      *
*                                      *
* ____________________________________ *
*              SIGNATURE               *
****************************************
```

1. OK, WE WOULD LIKE TO GET MORE DETAILED INFORMATION ABOUT THE TRIP YOU MADE ON <<DAY>>, THE <<DATE>> WHICH INCLUDED RIDING ON <<OPERATOR>>, ROUTE <<ROUTE>>.

   YOU INDICATED ON THE SURVEY THAT YOU WERE COMING FROM <<ORIGIN -TYPE>> AND GOING TO <<DESTINATION-TYPE>>. IS THAT CORRECT ?

   COMING FROM . . .

    1. WORK
    2. BUSINESS APPOINTMENT
    3. YOUR HOME
    4. SOCIAL OR RECREATIONAL
    5. SHOPPING
    6. SCHOOL (K-12) (STUDENT ONLY)
    7. COLLEGE OR UNIVERSITY (STUDENT ONLY)
    8. AIRPORT (AIRLINE PASSENGER ONLY)
    9. MEDICAL/DENTAL
   10. DINING/COFFEE
   11. ESCORTING OTHERS (CHILDREN, ELDERLY)
   12. MAINTENANCE (DRYCLEANING, PICKING UP REPAIRED CAR, ETC.)
   13. OTHER

   OTHER LINE = 250

****

2. GOING TO . . .

1. WORK
2. BUSINESS APPOINTMENT
3. YOUR HOME
4. SOCIAL OR RECREATIONAL
5. SHOPPING
6. SCHOOL (K-12) (STUDENT ONLY)
7. COLLEGE OR UNIVERSITY (STUDENT ONLY)
8. AIRPORT (AIRLINE PASSENGER ONLY)
9. MEDICAL/DENTAL
10. DINING/COFFEE
11. ESCORTING OTHERS (CHILDREN, ELDERLY)
12. MAINTENANCE (DRYCLEANING, PICKING UP REPAIRED CAR, ETC.)
13. OTHER

OTHER LINE = 251

****

3. YOU INDICATED THAT YOU ARE BOTH COMING FROM <<ORIGIN-TYPE>>
AND GOING TO <<DESTINATION-TYPE>>.

IS THAT YOUR ROUND-TRIP? OR A ONE-WAY TRIP?

[IF "ROUND-TRIP" GO BACK TO Q1 (VIA LASTQ) AND RE-ENTER CORRECTED ANSWERS.

IF "ONE-WAY" TRIP: PROVIDE EXPLANATION WHY THIS IS LOGICAL.]

****

4. CAN YOU PLEASE TELL ME THE ADDRESS OR THE CLOSEST INTERSECTION TO
<<ORIGIN-TYPE>> ?

[GEOCODE LOCATION]: 4O_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

5. CAN YOU PLEASE TELL ME THE ADDRESS OR THE CLOSEST INTERSECTION TO
<<DESTINATION TYPE>> ?

[GEOCODE LOCATION]: 5D_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

SKIP AFTER Q5 GO 7

****

6. DID YOU, IN FACT, GET ON <<OPERATOR>>, <<ROUTE>> AT
   <<BOARDING INTERSECTION>> ?

   1. YES
   2. NO

   SKIP AFTER Q6 IF Q<6> EQ 1 THEN GO 8

****

7. AT WHICH INTERSECTION DID YOU GET ON THE <<OPERATOR>>,
   <<ROUTE>>?

   [GEOCODE BOARDING LOCATION]: 7BNEW_INTERSECTION

   [LOCATION CAPTURED?]

   1. YES
   2. NO

   SKIP AFTER Q7 GO 9

****

8. AND DID YOU GET OFF <<OPERATOR>>, <<ROUTE>> AT
   <<ALIGHTING INTERSECTION>> ?

   1. YES
   2. NO

   SKIP AFTER Q8 IF Q<8> EQ 1 THEN GO 10

****

9. WHAT INTERSECTION DID YOU GET OFF THE <<OPERATOR>>, <<ROUTE>> ?

   [GEOCODE ALIGHTING LOCATION]: 9ANEW_INTERSECTION

   [LOCATION CAPTURED?]

   1. YES
   2. NO

****

10. DID YOU STOP ANYWHERE ELSE ON YOUR WAY FROM <<ORIGIN
    TYPE>> TO YOUR <<DESTINATION TYPE>> ?

    [IF YES, THIS BECOMES THE NEW ORIGIN OR DESTINATION, DEPENDING
    ON ITS PROXIMITY TO BOARDING OR ALIGHTING.]

    1. YES
    2. NO

    SKIP AFTER Q10 IF Q<10> EQ 2 THEN GO 14

****

11. WAS THAT BEFORE OR AFTER YOU RODE THE <<OPERATOR>>, ROUTE <<ROUTE>> ?

    1. BEFORE - [NEW ORIGIN]
    2. AFTER - [NEW DESTINATION]

****

12. WHAT WAS THAT STOP ?

    1. WORK
    2. BUSINESS APPOINTMENT
    3. YOUR HOME
    4. SOCIAL OR RECREATIONAL
    5. SHOPPING
    6. SCHOOL (K-12) (STUDENT ONLY)
    7. COLLEGE OR UNIVERSITY (STUDENT ONLY)
    8. AIRPORT (AIRLINE PASSENGER ONLY)
    9. MEDICAL/DENTAL
    10. DINING/COFFEE
    11. ESCORTING OTHERS (CHILDREN, ELDERLY)
    12. MAINTENANCE (DRYCLEANING, PICKING UP REPAIRED CAR, ETC.)
    13. OTHER

    OTHER LINE = 252

****

13. MAY I HAVE THE ADDRESS OR INTERSECTION OF THAT STOP ?

    [GEOCODE LOCATION]: 13ONEW_ADDRESS/INTERSECTION OR
                        13DNEW_ADDRESS/INTERSECTION

    [LOCATION CAPTURED?]

    1. YES
    2. NO

****

14. OK, PLEASE TELL ME ABOUT YOUR COMPLETE TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>>, INCLUDING THE NUMBER OF BUSES, BART LINES, OR OTHER TYPES OF PUBLIC TRANSIT YOU USED.

    [LISTEN FOR: 1) # OF DIFFERENT PUBLIC TRANSIT LEG FOR ONE-WAY TRIP
                 2) AGENCY NAME AND LINE FOR EACH LEG IN SEQUENTIAL ORDER
                 3) ACCESS MODE TO FIRST TRANSIT BOARDING POINT
                 4) EGRESS MODE FROM LAST PUBLIC TRANSIT LEG TO DESTINATION]

****

15. HOW DID YOU GET FROM <<ORIGIN-TYPE>> TO YOUR FIRST BOARDING POINT ?

[IF RELEVANT, CONSIDER IF THE RIDER STOPPED BETWEEN ORIGIN AND DESTINATION.]

1. WALKED ALL THE WAY (INCLUDES SKATEBOARD)
2. BICYCLED
3. DROVE ALONE AND PARKED
4. DROVE WITH OTHERS AND PARKED
5. DROPPED OFF BY SOMEONE
6. TAXI
7. MOTORCYCLE/SCOOTER/MOPED

SKIP AFTER Q15 IF Q<15> NE 1 THEN GO 17

****

16. HOW MANY MINUTES WAS YOUR WALK FROM YOUR <<ORIGIN TYPE>> TO YOUR FIRST BOARDING POINT ?

1. 1	21. 21	41. 41	61. 61
2. 2	22. 22	42. 42	62. 62
3. 3	23. 23	43. 43	63. 63
4. 4	24. 24	44. 44	64. 64
5. 5	25. 25	45. 45	65. 65
6. 6	26. 26	46. 46	66. 66
7. 7	27. 27	47. 47	67. 67
8. 8	28. 28	48. 48	68. 68
9. 9	29. 29	49. 49	69. 69
10. 10	30. 30	50. 50	70. 70
11. 11	31. 31	51. 51	71. 71
12. 12	32. 32	52. 52	72. 72
13. 13	33. 33	53. 53	73. 73
14. 14	34. 34	54. 54	74. 74
15. 15	35. 35	55. 55	75. 75
16. 16	36. 36	56. 56	76. 76
17. 17	37. 37	57. 57	77. 77
18. 18	38. 38	58. 58	78. 78
19. 19	39. 39	59. 59	79. 79
20. 20	40. 40	60. 60	80. 80
			81. 0
			82. OTHER

OTHER LINE = 253

SKIP AFTER Q16 GO 18

****

17. HOW MANY MILES WAS IT FROM YOUR <<ORIGIN TYPE>>
TO YOUR FIRST BOARDING POINT ?

1. 1	21. 21	41. 41	61. 61
2. 2	22. 22	42. 42	62. 62
3. 3	23. 23	43. 43	63. 63
4. 4	24. 24	44. 44	64. 64
5. 5	25. 25	45. 45	65. 65
6. 6	26. 26	46. 46	66. 66
7. 7	27. 27	47. 47	67. 67
8. 8	28. 28	48. 48	68. 68
9. 9	29. 29	49. 49	69. 69
10. 10	30. 30	50. 50	70. 70
11. 11	31. 31	51. 51	71. 71
12. 12	32. 32	52. 52	72. 72
13. 13	33. 33	53. 53	73. 73
14. 14	34. 34	54. 54	74. 74
15. 15	35. 35	55. 55	75. 75
16. 16	36. 36	56. 56	76. 76
17. 17	37. 37	57. 57	77. 77
18. 18	38. 38	58. 58	78. 78
19. 19	39. 39	59. 59	79. 79
20. 20	40. 40	60. 60	80. 80
			81. 0
			82. OTHER

OTHER LINE = 254

****

18. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. YES
2. NO

SKIP AFTER Q18 IF Q<18> EQ 1 THEN GO 110

****

19. WHAT AGENCY AND LINE DID YOU GET ON FIRST?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER

```
SKIP AFTER   Q19 IF Q<19> EQ 2 THEN GO 27
SKIP AFTER   Q19 IF Q<19> EQ 3 THEN GO 23
SKIP AFTER   Q19 IF Q<19> EQ 4 THEN GO 34
SKIP AFTER   Q19 IF Q<19> EQ 5 THEN GO 26
SKIP AFTER   Q19 IF Q<19> EQ 6 THEN GO 29
SKIP AFTER   Q19 IF Q<19> EQ 7 THEN GO 38
SKIP AFTER   Q19 IF Q<19> EQ 8 THEN GO 30
SKIP AFTER   Q19 IF Q<19> EQ 9 THEN GO 25
SKIP AFTER   Q19 IF Q<19> EQ 10 THEN GO 33
SKIP AFTER   Q19 IF Q<19> EQ 11 THEN GO 35
SKIP AFTER   Q19 IF Q<19> EQ 12 THEN GO 36
SKIP AFTER   Q19 IF Q<19> EQ 13 THEN GO 37
SKIP AFTER   Q19 IF Q<19> EQ 14 THEN GO 31
SKIP AFTER   Q19 IF Q<19> EQ 15 THEN GO 31
```

****

20. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

```
SKIP AFTER   Q20 IF Q<20> EQ 2 THEN GO 22
```

****

21. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 255

SKIP AFTER Q21 GO 39

****

22. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 256

SKIP AFTER Q22 GO 39

****

23. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 23T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

24. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 24T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q24 GO 41

****

25. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CONNECTOR
20. OTHER

OTHER LINE = 257

SKIP AFTER Q25 GO 39

****

26. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 258

SKIP AFTER Q26 GO 39

****

27. WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 27T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

28. WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 28T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q28 GO 41

****

29. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 259

SKIP AFTER Q29 GO 39

****

30. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 260

SKIP AFTER Q30 GO 39

****

31. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEMBER

OTHER LINE = 261

SKIP AFTER Q31 IF Q<31> EQ 40 THEN GO END

****

32. WHICH ROUTE OR LINE DID YOU TRANSFER FROM ?

SKIP AFTER Q32 GO 39

****

33. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 262

SKIP AFTER Q33 GO 39

****

34. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 263

SKIP AFTER Q34 GO 39

****

35. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 264

SKIP AFTER Q35 GO 39

****

36. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 265

SKIP AFTER Q36 GO 39

****

37. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 266

SKIP AFTER Q37 GO 39

****

38. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 267

****

39. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR1>> ROUTE <<ROUTE1>> ?

[GEOCODE BOARDING LOCATION]: 39T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

40. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR1>> ROUTE <<ROUTE1>> ?

[GEOCODE ALIGHTING LOCATION]: 40T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

41. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. YES
2. NO

SKIP AFTER Q41 IF Q<41> EQ 1 THEN GO 110

****

42. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER
16. TAXI

```
SKIP AFTER   Q42 IF Q<42> EQ 2 THEN GO 50
SKIP AFTER   Q42 IF Q<42> EQ 3 THEN GO 46
SKIP AFTER   Q42 IF Q<42> EQ 4 THEN GO 57
SKIP AFTER   Q42 IF Q<42> EQ 5 THEN GO 49
SKIP AFTER   Q42 IF Q<42> EQ 6 THEN GO 52
SKIP AFTER   Q42 IF Q<42> EQ 7 THEN GO 61
SKIP AFTER   Q42 IF Q<42> EQ 8 THEN GO 53
SKIP AFTER   Q42 IF Q<42> EQ 9 THEN GO 48
SKIP AFTER   Q42 IF Q<42> EQ 10 THEN GO 56
SKIP AFTER   Q42 IF Q<42> EQ 11 THEN GO 58
SKIP AFTER   Q42 IF Q<42> EQ 12 THEN GO 59
SKIP AFTER   Q42 IF Q<42> EQ 13 THEN GO 60
SKIP AFTER   Q42 IF Q<42> EQ 14 THEN GO 54
SKIP AFTER   Q42 IF Q<42> EQ 15 THEN GO 54
SKIP AFTER   Q42 IF Q<42> EQ 16 THEN GO 62
```

****

43. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

```
SKIP AFTER   Q43 IF Q<43> EQ 2 THEN GO 45
```

****

44. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 268

SKIP AFTER Q44 GO 62

****

45. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 269

SKIP AFTER Q45 GO 62

****

46. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 46T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

47. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 47T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q47 GO 64

****

48. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CONNECTOR
20. OTHER

OTHER LINE = 270

SKIP AFTER Q48 GO 62

****

49. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 271

SKIP AFTER Q49 GO 62

****

50. WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON ?

[GEOCODE BOARDING LOCATION]: 50T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

51. WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT ?

[GEOCODE ALIGHTING LOCATION]: 51T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q51 GO 64

****

52. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 272

SKIP AFTER Q52 GO 62

****

53. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 273

SKIP AFTER Q53 GO 62

****

54. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEBER

OTHER LINE = 274

SKIP AFTER Q54 IF Q<54> EQ 40 THEN GO END

****

55. WHICH ROUTE OR LINE DID YOU TRANSFER FROM ?

SKIP AFTER Q55 GO 62

****

56. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 275

SKIP AFTER Q56 GO 62

****

57. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 276

SKIP AFTER Q57 GO 62

****

58. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 277

SKIP AFTER Q58 GO 62

****

59. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 278

SKIP AFTER Q59 GO 62

****

60. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 279

SKIP AFTER Q60 GO 62

****

61. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 280

****

62. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR2>> ROUTE <<ROUTE2>> ?

[GEOCODE BOARDING LOCATION]: 62T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

63. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR2>> ROUTE <<ROUTE2>> ?

[GEOCODE ALIGHTING LOCATION]: 63T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

64. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. YES
2. NO

SKIP AFTER Q64 IF Q<64> EQ 1 THEN GO 110

****

65. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER
16. TAXI

```
SKIP AFTER   Q65 IF Q<65> EQ 2 THEN GO 73
SKIP AFTER   Q65 IF Q<65> EQ 3 THEN GO 69
SKIP AFTER   Q65 IF Q<65> EQ 4 THEN GO 80
SKIP AFTER   Q65 IF Q<65> EQ 5 THEN GO 72
SKIP AFTER   Q65 IF Q<65> EQ 6 THEN GO 75
SKIP AFTER   Q65 IF Q<65> EQ 7 THEN GO 84
SKIP AFTER   Q65 IF Q<65> EQ 8 THEN GO 76
SKIP AFTER   Q65 IF Q<65> EQ 9 THEN GO 71
SKIP AFTER   Q65 IF Q<65> EQ 10 THEN GO 79
SKIP AFTER   Q65 IF Q<65> EQ 11 THEN GO 81
SKIP AFTER   Q65 IF Q<65> EQ 12 THEN GO 82
SKIP AFTER   Q65 IF Q<65> EQ 13 THEN GO 83
SKIP AFTER   Q65 IF Q<65> EQ 14 THEN GO 77
SKIP AFTER   Q65 IF Q<65> EQ 15 THEN GO 77
SKIP AFTER   Q65 IF Q<65> EQ 16 THEN GO 85
```

****

66. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

```
SKIP AFTER   Q66 IF Q<66> EQ 2 THEN GO 68
```

****

67. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 281

SKIP AFTER Q67 GO 85

****

68. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 282

SKIP AFTER Q68 GO 85

****

69. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 69T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

70. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 70T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q70 GO 87

****

71. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CONNECTOR
20. OTHER

OTHER LINE = 283

SKIP AFTER Q71 GO 85

****

72. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 284

SKIP AFTER Q72 GO 85

****

73. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON ?

[GEOCODE BOARDING LOCATION]: 73T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

74. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT ?

[GEOCODE ALIGHTING LOCATION]: 74T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q74 GO 87

****

75. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 285

SKIP AFTER Q75 GO 85

****

76. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 286

SKIP AFTER Q76 GO 85

****

77. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEBER

OTHER LINE = 287

SKIP AFTER Q77 IF Q<77> EQ 40 THEN GO END

****

78. WHICH ROUTE OR LINE DID YOU TRANSFER FROM ?

SKIP AFTER Q78 GO 85

****

79. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNT AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 288

SKIP AFTER Q79 GO 85

****

80. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 289

SKIP AFTER Q80 GO 85

****

81. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 290

SKIP AFTER Q81 GO 85

****

82. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 291

SKIP AFTER Q82 GO 85

****

83. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 292

SKIP AFTER Q83 GO 85

****

84. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 293

****

85. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR3>> ROUTE <<ROUTE3>> ?

[GEOCODE BOARDING LOCATION]: 85T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

86. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR3>> ROUTE <<ROUTE3>> ?

[GEOCODE ALIGHTING LOCATION]: 86T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

87. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. YES
2. NO

SKIP AFTER Q87 IF Q<87> EQ 1 THEN GO 110

****

88. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER
16. TAXI

```
SKIP AFTER   Q88 IF Q<88> EQ 2 THEN GO 96
SKIP AFTER   Q88 IF Q<88> EQ 3 THEN GO 92
SKIP AFTER   Q88 IF Q<88> EQ 4 THEN GO 103
SKIP AFTER   Q88 IF Q<88> EQ 5 THEN GO 95
SKIP AFTER   Q88 IF Q<88> EQ 6 THEN GO 98
SKIP AFTER   Q88 IF Q<88> EQ 7 THEN GO 107
SKIP AFTER   Q88 IF Q<88> EQ 8 THEN GO 99
SKIP AFTER   Q88 IF Q<88> EQ 9 THEN GO 94
SKIP AFTER   Q88 IF Q<88> EQ 10 THEN GO 102
SKIP AFTER   Q88 IF Q<88> EQ 11 THEN GO 104
SKIP AFTER   Q88 IF Q<88> EQ 12 THEN GO 105
SKIP AFTER   Q88 IF Q<88> EQ 13 THEN GO 106
SKIP AFTER   Q88 IF Q<88> EQ 14 THEN GO 100
SKIP AFTER   Q88 IF Q<88> EQ 15 THEN GO 100
SKIP AFTER   Q88 IF Q<88> EQ 16 THEN GO 108
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****

89. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

```
SKIP AFTER   Q89 IF Q<89> EQ 2 THEN GO 91
```

****

90. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 294

SKIP AFTER Q90 GO 108

****

91. WHICH AC TRANSIT ROUTE DID YOUR TRANSFER FROM ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 295

SKIP AFTER Q91 GO 108

****

92. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 92T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

93. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 93T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q93 GO 110

****

94. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CONNECTOR
20. OTHER

OTHER LINE = 296

SKIP AFTER Q94 GO 108

****

95. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 297

SKIP AFTER Q95 GO 108

****

96. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON ?

[GEOCODE BOARDING LOCATION]: 96T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

97. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT ?

[GEOCODE ALIGHTING LOCATION]: 97T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q97 GO 110

****

98. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 298

SKIP AFTER Q98 GO 108

****

99. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 299

SKIP AFTER Q99 GO 108

****

100. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEMBER

OTHER LINE = 300

SKIP AFTER Q100 IF Q<100> EQ 40 THEN GO END

****

101. WHICH ROUTE OR LINE DID YOU TAKE ?

SKIP AFTER Q101 GO 108

****

102. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 301

SKIP AFTER Q102 GO 108

****

103. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 302

SKIP AFTER Q103 GO 108

****

104. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 303

SKIP AFTER Q104 GO 108

****

105. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 304

SKIP AFTER Q105 GO 108

****

106. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 305

SKIP AFTER Q106 GO 108

****

107. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 306

****

108. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR4>> ROUTE <<ROUTE4>> ?

[GEOCODE BOARDING LOCATION]: 108T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

109. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR4>> ROUTE <<ROUTE4>> ?

[GEOCODE ALIGHTING LOCATION]: 109T_ADDRESS INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

110. DID YOU TRANSFER TO ANY OTHER LINE AFTER YOU GOT OFF
<<OPERATOR>>, <<ROUTE>> TO GET TO <<DESTINATION TYPE>> ?

1. YES
2. NO

SKIP AFTER Q110 IF Q<110> EQ 2 THEN GO 202

****

111. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER
16. TAXI

SKIP AFTER Q111 IF Q<111> EQ 2 THEN GO 119
SKIP AFTER Q111 IF Q<111> EQ 3 THEN GO 115
SKIP AFTER Q111 IF Q<111> EQ 4 THEN GO 126
SKIP AFTER Q111 IF Q<111> EQ 5 THEN GO 118
SKIP AFTER Q111 IF Q<111> EQ 6 THEN GO 121
SKIP AFTER Q111 IF Q<111> EQ 7 THEN GO 130
SKIP AFTER Q111 IF Q<111> EQ 8 THEN GO 122
SKIP AFTER Q111 IF Q<111> EQ 9 THEN GO 117
SKIP AFTER Q111 IF Q<111> EQ 10 THEN GO 125
SKIP AFTER Q111 IF Q<111> EQ 11 THEN GO 127
SKIP AFTER Q111 IF Q<111> EQ 12 THEN GO 128
SKIP AFTER Q111 IF Q<111> EQ 13 THEN GO 129
SKIP AFTER Q111 IF Q<111> EQ 14 THEN GO 123
SKIP AFTER Q111 IF Q<111> EQ 15 THEN GO 123
SKIP AFTER Q111 IF Q<111> EQ 16 THEN GO 131

****

112. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

SKIP AFTER Q112 IF Q<112> EQ 2 THEN GO 114

****

113. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 307

SKIP AFTER Q113 GO 131

****

114. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 308

SKIP AFTER Q114 GO 131

****

115. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 115T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

116. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 116T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q116 GO 133

****

117. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER TO?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - RINCON VALLEY/MONTGOMERY VILLAGE
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 309

SKIP AFTER Q117 GO 131

****

118. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 310

SKIP AFTER Q118 GO 131

****

119. AT WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON ?

[GEOCODE BOARDING LOCATION]: 119T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

120. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT ?

[GEOCODE ALIGHTING LOCATION]: 120T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q120 GO 133

****

121. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 311

SKIP AFTER Q121 GO 131

****

122. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 312

SKIP AFTER Q122 GO 131

****

123. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER TO?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEMBER

OTHER LINE = 313

SKIP AFTER Q123 IF Q<123> EQ 40 THEN GO END

****

124. WHICH ROUTE OR LINE DID YOU TAKE ?

SKIP AFTER Q124 GO 131

****

125. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNT AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 314

SKIP AFTER Q125 GO 131

****

126. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 315

SKIP AFTER Q126 GO 131

****

127. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 316

SKIP AFTER Q127 GO 131

****

128. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 317

SKIP AFTER Q128 GO 131

****

129. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 318

SKIP AFTER Q129 GO 131

****

130. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 319

****

131. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR6>> ROUTE <<ROUTE6>> ?

[GEOCODE BOARDING LOCATION]: 131T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

132. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR6>> ROUTE <<ROUTE6>> ?

[GEOCODE ALIGHTING LOCATION]: 132T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

133. IS THAT WHERE YOU REACHED YOUR DESTINATION ?

1. YES
2. NO

SKIP AFTER Q133 IF Q<133> EQ 1 THEN GO 202

****

134. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER
16. TAXI

```
SKIP AFTER   Q134 IF Q<134> EQ 2 THEN GO 142
SKIP AFTER   Q134 IF Q<134> EQ 3 THEN GO 138
SKIP AFTER   Q134 IF Q<134> EQ 4 THEN GO 149
SKIP AFTER   Q134 IF Q<134> EQ 5 THEN GO 141
SKIP AFTER   Q134 IF Q<134> EQ 6 THEN GO 144
SKIP AFTER   Q134 IF Q<134> EQ 7 THEN GO 153
SKIP AFTER   Q134 IF Q<134> EQ 8 THEN GO 145
SKIP AFTER   Q134 IF Q<134> EQ 9 THEN GO 140
SKIP AFTER   Q134 IF Q<134> EQ 10 THEN GO 148
SKIP AFTER   Q134 IF Q<134> EQ 11 THEN GO 150
SKIP AFTER   Q134 IF Q<134> EQ 12 THEN GO 151
SKIP AFTER   Q134 IF Q<134> EQ 13 THEN GO 152
SKIP AFTER   Q134 IF Q<134> EQ 14 THEN GO 146
SKIP AFTER   Q134 IF Q<134> EQ 15 THEN GO 146
SKIP AFTER   Q134 IF Q<134> EQ 16 THEN GO 154
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****

135. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

```
SKIP AFTER   Q135 IF Q<135> EQ 2 THEN GO 137
```

****

136. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 320

SKIP AFTER Q136 GO 154

****

137. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 321

SKIP AFTER Q137 GO 154

****

138. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 138T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

139. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 139T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q139 GO 156

****

140. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER TO?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - RINCON VALLEY/MONTGOMERY VILLAGE
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 322

SKIP AFTER Q140 GO 154

****

141. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 323

SKIP AFTER Q141 GO 154

****

142. AT WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON ?

[GEOCODE BOARDING LOCATION]: 142T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

143. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT ?

[GEOCODE ALIGHTING LOCATION]: 143T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q143 GO 156

****

144. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 324

SKIP AFTER Q144 GO 154

****

145. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 325

SKIP AFTER Q145 GO 154

****

146. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER TO?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEMBER

OTHER LINE = 326

SKIP AFTER Q146 IF Q<146> EQ 40 THEN GO END

****

147. WHICH ROUTE OR LINE DID YOU TAKE ?

SKIP AFTER Q147 GO 154

****

148. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 327

SKIP AFTER Q148 GO 154

****

149. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 328

SKIP AFTER Q149 GO 154

****

150. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 329

SKIP AFTER Q150 GO 154

****

151. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 330

SKIP AFTER Q151 GO 154

****

152. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 331

SKIP AFTER Q152 GO 154

****

153. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 332

****

154. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR7>> ROUTE <<ROUTE7>> ?

[GEOCODE BOARDING LOCATION]: 154T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

155. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR7>> ROUTE <<ROUTE7>> ?

[GEOCODE ALIGHTING LOCATION]: 155T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

156. IS THAT WHERE YOU REACHED YOUR DESTINATION ?

1. YES
2. NO

SKIP AFTER Q156 IF Q<156> EQ 1 THEN GO 202

****

157. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER
16. TAXI

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SKIP AFTER   Q157 IF Q<157> EQ 2 THEN GO 165
SKIP AFTER   Q157 IF Q<157> EQ 3 THEN GO 161
SKIP AFTER   Q157 IF Q<157> EQ 4 THEN GO 172
SKIP AFTER   Q157 IF Q<157> EQ 5 THEN GO 164
SKIP AFTER   Q157 IF Q<157> EQ 6 THEN GO 167
SKIP AFTER   Q157 IF Q<157> EQ 7 THEN GO 176
SKIP AFTER   Q157 IF Q<157> EQ 8 THEN GO 168
SKIP AFTER   Q157 IF Q<157> EQ 9 THEN GO 163
SKIP AFTER   Q157 IF Q<157> EQ 10 THEN GO 171
SKIP AFTER   Q157 IF Q<157> EQ 11 THEN GO 173
SKIP AFTER   Q157 IF Q<157> EQ 12 THEN GO 174
SKIP AFTER   Q157 IF Q<157> EQ 13 THEN GO 175
SKIP AFTER   Q157 IF Q<157> EQ 14 THEN GO 169
SKIP AFTER   Q157 IF Q<157> EQ 15 THEN GO 169
SKIP AFTER   Q157 IF Q<157> EQ 16 THEN GO 177
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****

158. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

```
SKIP AFTER   Q158 IF Q<158> EQ 2 THEN GO 160
```

****

159. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 333

SKIP AFTER Q159 GO 177

****

160. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 334

SKIP AFTER Q160 GO 177

****

161. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 161T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

162. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 162T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q162 GO 179

****

163. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER TO?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - RINCON VALLEY/MONTGOMERY VILLAGE
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 335

SKIP AFTER Q163 GO 177

****

164. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 336

SKIP AFTER Q164 GO 177

****

165. AT WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON ?

[GEOCODE BOARDING LOCATION]: 165T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

166. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT ?

[GEOCODE ALIGHTING LOCATION]: 166T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q166 GO 179

****

167. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 337

SKIP AFTER Q167 GO 177

****

168. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 338

SKIP AFTER Q168 GO 177

****

169. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER TO?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEMBER

OTHER LINE = 339

SKIP AFTER Q169 IF Q<169> EQ 40 THEN GO END

****

170. WHICH ROUTE OR LINE DID YOU TAKE ?

SKIP AFTER Q170 GO 177

****

171. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 340

SKIP AFTER Q171 GO 177

****

172. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 341

SKIP AFTER Q172 GO 177

****

173. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 342

SKIP AFTER Q173 GO 177

****

174. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 343

SKIP AFTER Q174 GO 177

****

175. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 344

SKIP AFTER Q175 GO 177

****

176. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 345

****

177. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR8>> ROUTE <<ROUTE8>> ?

[GEOCODE BOARDING LOCATION]: 177T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

178. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR8>> ROUTE <<ROUTE8>> ?

[GEOCODE ALIGHTING LOCATION]: 178T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

179. IS THAT WHERE YOU REACHED YOUR DESTINATION ?

1. YES
2. NO

SKIP AFTER Q179 IF Q<179> EQ 1 THEN GO 202

****

180. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. AMTRAK - CAPITOL CORRIDOR
3. BART
4. THE COUNTY CONNECTION (CCCTA)
5. GOLDEN GATE TRANSIT
6. MARIN TRANSIT
7. MUNI
8. PETALUMA TRANSIT
9. SANTA ROSA CITYBUS
10. SONOMA COUNTY TRANSIT
11. TRI DELTA TRANSIT
12. VALLEJO TRANSIT
13. WESTCAT
14. ANOTHER AGENCY
15. DONT REMEMBER
16. TAXI

```
SKIP AFTER   Q180 IF Q<180> EQ 2 THEN GO 188
SKIP AFTER   Q180 IF Q<180> EQ 3 THEN GO 184
SKIP AFTER   Q180 IF Q<180> EQ 4 THEN GO 195
SKIP AFTER   Q180 IF Q<180> EQ 5 THEN GO 187
SKIP AFTER   Q180 IF Q<180> EQ 6 THEN GO 190
SKIP AFTER   Q180 IF Q<180> EQ 7 THEN GO 199
SKIP AFTER   Q180 IF Q<180> EQ 8 THEN GO 191
SKIP AFTER   Q180 IF Q<180> EQ 9 THEN GO 186
SKIP AFTER   Q180 IF Q<180> EQ 10 THEN GO 194
SKIP AFTER   Q180 IF Q<180> EQ 11 THEN GO 196
SKIP AFTER   Q180 IF Q<180> EQ 12 THEN GO 197
SKIP AFTER   Q180 IF Q<180> EQ 13 THEN GO 198
SKIP AFTER   Q180 IF Q<180> EQ 14 THEN GO 192
SKIP AFTER   Q180 IF Q<180> EQ 15 THEN GO 192
SKIP AFTER   Q180 IF Q<180> EQ 16 THEN GO 200
```

****

181. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

```
SKIP AFTER   Q181 IF Q<181> EQ 2 THEN GO 183
```

****

182. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 1	21. 48	41. 75	61. 242
2. 1R	22. 49	42. 76	62. 251
3. 7	23. 51A	43. 83	63. 264
4. 11	24. 51B	44. 85	64. 275
5. 12	25. 52	45. 86	65. 314
6. 14	26. 54	46. 88	66. 332
7. 18	27. 57	47. 89	67. 333
8. 20	28. 58L	48. 93	68. 339
9. 21	29. 60	49. 94	69. 345
10. 22	30. 62	50. 95	70. 350
11. 25	31. 65	51. 97	71. 356
12. 26	32. 67	52. 98	72. 376
13. 31	33. 68	53. 99	73. 386
14. 32	34. 70	54. 210	74. 391
15. 37	35. 71	55. 212	75. OTHER
16. 39	36. 72	56. 215	
17. 40	37. 72M	57. 216	
18. 45	38. 72R	58. 217	
19. 46	39. 73	59. 232	
20. 47	40. 74	60. 239	

OTHER LINE = 346

SKIP AFTER Q182 GO 200

****

183. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 604	21. 641	41. 669	61. 851	81. NX1
2. 605	22. 642	42. 670	62. B	82. NX2
3. 606	23. 643	43. 671	63. C	83. NX3
4. 607	24. 646	44. 672	64. CB	84. NX4
5. 609	25. 648	45. 673	65. DA	85. NXC
6. 611	26. 649	46. 674	66. DB	86. O
7. 614	27. 650	47. 675	67. DB1	87. OX
8. 618	28. 651	48. 676	68. DB3	88. P
9. 620	29. 652	49. 677	69. E	89. S
10. 621	30. 653	50. 679	70. F	90. SB
11. 623	31. 654	51. 680	71. FS	91. U
12. 624	32. 655	52. 681	72. G	92. V
13. 625	33. 657	53. 682	73. H	93. W
14. 626	34. 658	54. 684	74. J	94. Z
15. 627	35. 660	55. 688	75. L	95. OTHER
16. 628	36. 662	56. 800	76. LA	
17. 629	37. 663	57. 801	77. LC	
18. 631	38. 664	58. 802	78. M	
19. 638	39. 667	59. 805	79. NL	
20. 640	40. 668	60. 840	80. NX	

OTHER LINE = 347

SKIP AFTER Q183 GO 200

****

184. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 184T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

****

185. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 185T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE
21. GLEN PARK
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONTRA COSTA CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

SKIP AFTER Q185 GO 202

****

186. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER TO?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - RINCON VALLEY/MONTGOMERY VILLAGE
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 348

SKIP AFTER Q186 GO 200

****

187. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

1. 2 - SAN FRANCISCO - MARIN HEADLANDS
2. 4 - SAN FRANCISCO - MILL VALLEY
3. 8 - SAN FRANCISCO - TIBURON
4. 10 - SAN FRANCISCO - STRAWBERRY
5. 17 - MARIN CITY - SAN RAFAEL
6. 18 - SAN FRANCISCO - COLLEGE OF MARIN
7. 19 - MARIN CITY - TIBURON
8. 22 - SAUSALITO - SAN RAFAEL
9. 23 - FAIRFAX/MANOR - SAN ANSELMO/SAN RAFAEL
10. 24 - SAN FRANCISCO - SAN ANSELMO, FAIRFAX
11. 27 - SAN FRANCISCO - SAN ANSELMO
12. 29 - COLLEGE OF MARIN, SAN ANSELMO, MANOR - SAN RAFAEL
13. 35 - TO CANAL - TO SAN RAFAEL TRANSIT CENTER
14. 36 - MARIN CITY - CANAL
15. 38 - SAN FRANCISCO - TERRA LINDA
16. 40 - SAN RAFAEL - DEL NORTE BART STATION
17. 42 - SAN RAFAEL - DEL NORTE BART STATION
18. 44 - SAN FRANCISCO - LUCAS VALLEY
19. 45 - SAN RAFAEL - KAISER HOSPITAL (45K)/NORTHGATE (45,45K)
20. 49 - SAN RAFAEL - NOVATO
21. 49K - SAN RAFAEL - NOVATO
22. 51 - IGNACIO - SAN MARIN
23. 54 - SAN FRANCISCO - NOVATO/SAN MARIN
24. 56 - SAN FRANCISCO - SAN MARIN/NOVATO
25. 58 - SAN FRANCISCO - HAMILTON/NOVATO
26. 70 - SAN FRANCISCO - SANTA ROSA
27. 71 - SAN FRANCISCO - SANTA ROSA
28. 72 - SAN FRANCISCO - SANTA ROSA
29. 74 - SAN FRANCISCO - PETALUMA, SANTA ROSA
30. 76 - SAN FRANCISCO - EAST PETALUMA
31. 80 - SAN FRANCISCO - SANTA ROSA
32. 92 - SAN FRANCISCO - MARIN CITY
33. 93 - SAN FRANCISCO - GOLDEN GATE BRIDGE TOLL PLAZA
34. 97 - SAN FRANCISCO
35. 101 - SAN FRANCISCO - SANTA ROSA
36. 113 - DOHERTY DRIVE TO REDWOOD - PARADISE CAY
37. 117 - DOHERTY DRIVE TO HALL AND NEIL CUMMINS - SAN CLEMENTE PARK
38. 125 - LAGUNITAS
39. 126 - SLEEPY HOLLOW VIA BROOKSIDE TO SAN RAFAEL TRANSIT CENTER
40. 127 - WHITE HILL VIA BROOKSIDE - SLEEPY HOLLOW
41. 139 - LUCAS VALLEY - NOVA ALBION WAY/TERRA LINDA
42. OTHER

OTHER LINE = 349

SKIP AFTER Q187 GO 200

****

188. AT WHICH AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET ON ?

[GEOCODE BOARDING LOCATION]: 188T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

****

189. WHAT AMTRAK-CAPITOL CORRIDOR STATION DID YOU GET OFF AT ?

[GEOCODE ALIGHTING LOCATION]: 189T_AMTRAK STATION

1. AUBURN
2. ROCKLIN
3. ROSEVILLE
4. SACRAMENTO
5. DAVIS
6. SUISAN/FAIRFIELD
7. MARTINEZ
8. RICHMOND
9. BERKELEY
10. EMERYVILLE
11. OAKLAND-JACK LONDON
12. OAKLAND COLISEUM
13. HAYWARD
14. FREMONT-CENTERVILLE
15. SANTA CLARA/GREAT AMERICA
16. SAN JOSE/DIRIDON

SKIP AFTER Q189 GO 202

****

190. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO?

1. 17
2. 19
3. 22
4. 23
5. 29
6. 35
7. 36
8. 45
9. 49
10. 51
11. 52
12. 61 STAGE
13. 66 MUIR WOODS
14. 68 STAGE
15. 71
16. 113
17. 117
18. 125
19. 126
20. 127
21. 139
22. 222
23. 233
24. 257
25. 259
26. NOVATO DIAL-A-RIDE
27. OTHER

OTHER LINE = 350

SKIP AFTER Q190 GO 200

****

191. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - CHERRY VALLEY PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - EAST WASHINGTON/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 351

SKIP AFTER Q191 GO 200

****

192. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER TO?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDY VAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAST
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. YOUNTVILLE SHUTTLE
39. OTHER
40. DONT REMEMBER

OTHER LINE = 352

SKIP AFTER Q192 IF Q<192> EQ 40 THEN GO END

****

193. WHICH ROUTE OR LINE DID YOU TAKE?

SKIP AFTER Q193 GO 200

****

194. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 10 - ROHNERT PARK - COTATI - SSU
2. 12 - NORTHERN ROHNERT PARK
3. 14 - NORTHERN ROHNERT PARK
4. 20 - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 26 - SEBASTOPOL - ROHNERT PARK - SSU
9. 28 - RUSSIAN RIVER AREA
10. 30 - SANTA ROSA - SONOMA VALLEY
11. 30X - ESPRESS: SANTA ROSA - SONOMA VALLEY
12. 32 - SONOMA VALLEY LOCAL
13. 34 - EXPRESS: SANTA ROSA - SONOMA
14. 38 - SONOMA - SAN RAFAEL
15. 40 - SONOMA - PETALUMA
16. 42 - SANTA ROASA INDUSTRY WEST PARK
17. 44 - PETALUMA - SANTA ROSA
18. 46 - SSU - SANTA ROSA
19. 48 - PETALUMA - SANTA ROSA
20. 48X - EXPRESS: PETALUMA - SANTA ROSA
21. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
22. 60X - EXPRESS: CLOVERDALE - HEALDSBURG - SANTA ROSA
23. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
24. 66 - WINDSOR LOCAL
25. 68 - CLOVERDALE
26. OTHER

OTHER LINE = 353

SKIP AFTER Q194 GO 200

****

195. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

1. 1	20. 35	39. 610
2. 2	21. 36	40. 611
3. 4	22. 91X	41. 612
4. 5	23. 92X	42. 613
5. 6	24. 93X	43. 614
6. 7	25. 95X	44. 615
7. 9	26. 96X	45. 616
8. 10	27. 97X	46. 619
9. 11	28. 98X	47. 622
10. 14	29. 250	48. 623
11. 15	30. 260	49. 625
12. 16	31. 601	50. 626
13. 17	32. 602	51. 627
14. 18	33. 603	52. 635
15. 19	34. 605	53. 636
16. 20	35. 606	54. 639
17. 21	36. 607	55. 649
18. 25	37. 608	56. OTHER
19. 28	38. 609	

OTHER LINE = 354

SKIP AFTER Q195 GO 200

****

196. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 355

SKIP AFTER Q196 GO 200

****

197. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 78 - WALNUT CREEK BART
9. 80 - VALLEJO - EL CERRITO DEL NORTE BART
10. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
11. OTHER

OTHER LINE = 356

SKIP AFTER Q197 GO 200

****

198. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUISNESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL
9. 30Z - HTC/MARTINEZ/BART
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/PINOLE VALLEY/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 357

SKIP AFTER Q198 GO 200

****

199. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F	21. 6	41. 28	61. 47	81. CABLE CAR - POWELL HYDE
2. J	22. 8AX	42. 28L	62. 48	82. CABLE CAR - POWELL MASON
3. K	23. 8BX	43. 29	63. 49	83. OTHER
4. K-OWL	24. 8X	44. 30	64. 52	
5. L	25. 9	45. 30X	65. 54	
6. L-OWL	26. 9L	46. 31	66. 56	
7. M	27. 10	47. 31AX	67. 66	
8. M-OWL	28. 12	48. 31BX	68. 67	
9. N	29. 14	49. 33	69. 71	
10. N-OWL	30. 14L	50. 35	70. 71L	
11. NX	31. 14X	51. 36	71. 76	
12. S	32. 16X	52. 37	72. 80X	
13. T	33. 17	53. 38AX	73. 81X	
14. T-OWL	34. 18	54. 38BX	74. 82X	
15. 1	35. 19	55. 38L	75. 88	
16. 1AX	36. 21	56. 39	76. 90	
17. 1BX	37. 22	57. 41	77. 91	
18. 2	38. 23	58. 43	78. 95	
19. 3	39. 24	59. 44	79. 108	
20. 5	40. 27	60. 45	80. CABLE CAR - CALIFORNIA STREET	

OTHER LINE = 358

****

200. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR9>> ROUTE <<ROUTE9>> ?

[GEOCODE BOARDING LOCATION]: 200T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

201. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR9>> ROUTE <<ROUTE9>> ?

[GEOCODE ALIGHTING LOCATION]: 201T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

202. HOW DID YOU GET FROM YOUR LAST STOP TO <<DESTINATION-TYPE>> ?

1. WALKED ALL THE WAY (INCLUDES SKATEBOARD)
2. BICYCLED
3. DROVE ALONE AND PARKED
4. DROVE WITH OTHERS AND PARKED
5. PICKED UP BY SOMEONE
6. MOTORCYCLE/SCOOTER/MOPED

SKIP AFTER Q202 IF Q<202> GT 1 THEN GO 204

****

203. HOW MANY MINUTES WAS YOUR WALK FROM WHERE YOU GOT OFF TO <<DESTINATION-TYPE>> ?

1. 1	21. 21	41. 41	61. 61
2. 2	22. 22	42. 42	62. 62
3. 3	23. 23	43. 43	63. 63
4. 4	24. 24	44. 44	64. 64
5. 5	25. 25	45. 45	65. 65
6. 6	26. 26	46. 46	66. 66
7. 7	27. 27	47. 47	67. 67
8. 8	28. 28	48. 48	68. 68
9. 9	29. 29	49. 49	69. 69
10. 10	30. 30	50. 50	70. 70
11. 11	31. 31	51. 51	71. 71
12. 12	32. 32	52. 52	72. 72
13. 13	33. 33	53. 53	73. 73
14. 14	34. 34	54. 54	74. 74
15. 15	35. 35	55. 55	75. 75
16. 16	36. 36	56. 56	76. 76
17. 17	37. 37	57. 57	77. 77
18. 18	38. 38	58. 58	78. 78
19. 19	39. 39	59. 59	79. 79
20. 20	40. 40	60. 60	80. 80
			81. 0
			82. OTHER

OTHER LINE = 359

SKIP AFTER Q203 GO 205

****

204. HOW MANY MILES WAS IT FROM WHERE YOU GOT OFF TO
<<DESTINATION-TYPE>> ?

1. 1	21. 21	41. 41	61. 61
2. 2	22. 22	42. 42	62. 62
3. 3	23. 23	43. 43	63. 63
4. 4	24. 24	44. 44	64. 64
5. 5	25. 25	45. 45	65. 65
6. 6	26. 26	46. 46	66. 66
7. 7	27. 27	47. 47	67. 67
8. 8	28. 28	48. 48	68. 68
9. 9	29. 29	49. 49	69. 69
10. 10	30. 30	50. 50	70. 70
11. 11	31. 31	51. 51	71. 71
12. 12	32. 32	52. 52	72. 72
13. 13	33. 33	53. 53	73. 73
14. 14	34. 34	54. 54	74. 74
15. 15	35. 35	55. 55	75. 75
16. 16	36. 36	56. 56	76. 76
17. 17	37. 37	57. 57	77. 77
18. 18	38. 38	58. 58	78. 78
19. 19	39. 39	59. 59	79. 79
20. 20	40. 40	60. 60	80. 80
			81. 0
			82. OTHER

OTHER LINE = 360

****

205. [NOT TO BE READ OUT LOUD] ENTER "1" IF YOU HAVE CHECKED
TRIP'S LOGICAL PROGRESSION.

****

206. WORK WAS NOT LISTED AS EITHER END OF YOUR TRANSIT TRIP.
ARE YOU CURRENTLY EMPLOYED EITHER FULL-TIME OR PART-TIME ?

1. YES
2. NO

CUSTOM SKIP: IF WORK IN Q1/Q2/Q12 THEN SKIP TO Q208

SKIP AFTER Q206 IF Q<206> EQ 2 THEN GO 208

****

207. CAN YOU PLEASE TELL ME THE ADDRESS OR CLOSEST INTERSECTION TO
YOUR WORKPLACE ?

[GEOCODE LOCATION]: 207W_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

SKIP AFTER Q207 GO 208

****

208. ARE YOU EITHER A FULL-TIME OR PART-TIME STUDENT ?

1. YES
2. NO

NOTE: CUSTOM SKIP IF Q1/Q2/Q12 ARE SCHOOL THEN SKIP BEFORE TO Q210

SKIP AFTER Q208 IF Q<208> EQ 2 THEN GO 210

****

209. CAN YOU PLEASE TELL ME THE ADDRESS OR CLOSEST INTERSECTION TO YOUR SCHOOL ?

[GEOCODE LOCATION]: 209S_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****

210. CAN YOU PLEASE GIVE ME AN ADDRESS OR NEARBY INTERSECTION FOR YOUR HOME LOCATION ?

[GEOCODE LOCATION]: 210H_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

NOTE: CUSTOM SKIP IF Q1/Q2/Q12 ARE HOME THEN SKIP BEFORE TO Q211

****

211. DID YOU GO TO WORK THAT SAME DAY BEFORE OR AFTER YOU COMPLETED YOUR BUS TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>> ?

1. YES - BEFORE
2. YES - AFTER
3. NO

SKIP AFTER Q211 GO 214

****

212. DID YOU GO BACK TO WORK THAT SAME DAY AFTER YOUR BUS TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>> ?

1. YES
2. NO

SKIP AFTER Q212 GO 214

****

213. DID YOU GO TO WORK THAT SAME DAY BEFORE YOU MADE YOUR BUS TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>> ?

1. YES
2. NO

****

214. AND APPROXIMATELY WHAT TIME DID YOU LEAVE HOME BEFORE YOU MADE YOUR TRANSIT TRIP ON THE DAY YOU COMPLETED YOUR SURVEY ?

ENTER TIME HH:MM

****

215. AM OR PM ?

1. AM
2. PM

****

216. AND APPROXIMATELY WHAT TIME DID YOU RETURN HOME AFTER MAKING THIS TRANSIT TRIP ?

ENTER TIME HH:MM

****

217. AM OR PM ?

1. AM
2. PM

****

218. AND HOW DID YOU PAY YOUR FARE FOR THE BUS TRIP WHERE YOU WERE SURVEYED ?

1. BART TRANSFER
2. BUS TRANSFER
3. CASH
4. 31-DAY PASS
5. 10-RIDE TRANSIT PASS
6. OTHER

OTHER LINE = 361

****

219. WAS THAT A FULL, ADULT FARE OR A DISCOUNT FARE?

1. ADULT FARE
2. YOUTH/STUDENT DISCOUNT
3. SENIOR DISCOUNT
4. DISABLED DISCOUNT
5. OTHER

OTHER LINE = 362

****

220. WHERE DO YOU MOST OFTEN LOOK TO FIND INFORMATION ABOUT LOCAL SERVICES/BUSINESSES, LIKE PETALUMA TRANSIT?

1. ARGUS COURIER
2. PRESS DEMOCRAT
3. PETALUMA 360 WEBSITE
4. PETALUMA PATCH WEBSITE
5. LA VOZ
6. PHONE BOOK
7. PETALUMA TRANSIT (CITY)
8. GOOGLE/GOOGLE TRANSIT
9. OTHER SEARCH-ENGINE WEBSITE
10. OTHER

OTHER LINE = 363

(DON'T READ PRECODED RESPONSES)

****

221. HOW OFTEN DO YOU RIDE PETALUMA TRANSIT?

1. 5 OR MORE DAYS A WEEK
2. 3-4 DAYS A WEEK
3. 1-2 DAYS A WEEK
4. 1-3 DAYS A MONTH
5. LESS THAN ONCE A MONTH
6. LESS THAN ONCE A YEAR
7. FIRST TIME

(PROMPT ONLY IF NO ANSWER)

****

222. HOW WOULD YOU RATE PETALUMA TRANSIT SERVICE OVERALL, WOULD YOU SAY IT IS . . . ?

1. EXCELLENT
2. GOOD
3. FAIR, OR
4. POOR
5. REFUSED

(READ PRE-CODED RESPONSES-EXCEPT FOR 'DON'T KNOW', 'REFUSED', ETC)

****

223. NOW I AM GOING TO READ YOU FIVE DIFFERENT WAYS THAT BUS SERVICES COULD BE IMPROVED. PLEASE TELL ME WHICH OF THE FIVE IMPROVMENTS YOU WOULD LIKE TO SEE. THE FIVE OPTIONS ARE . . . ?

1. MORE FREQUENT SERVICE DURING EXISTING SERVICE TIMES
2. LATER EVENING SERVICE
3. EARLIER MORNING SERVICE
4. FEWER TRANSFERS TO MAKE YOUR TRIP
5. BUSES BEING MORE CONSISTENTLY ON TIME
6. DON'T KNOW / OTHER

OTHER LINE = 364

(READ PRE-CODED RESPONSES-EXCEPT FOR 'DON'T KNOW', 'REFUSED', ETC)

****

224. OK, WE ARE JUST ABOUT DONE. WE JUST HAVE A FEW DEMOGRAPHIC QUESTIONS TO ENSURE THAT WE HAVE A BALANCED SAMPLE AND TO HELP SECURE FEDERAL FUNDING FOR LOCAL TRANSPORTATION SERVICES.

DO YOU CURRENTLY HAVE A DRIVERS' LICENSE ?

1. YES
2. NO

****

225. HOW MANY PEOPLE LIVE IN YOUR HOUSEHOLD THAT WORK EITHER FULL-TIME OR PART-TIME ?

1. 1
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7
8. 8
9. 9
10. 10
11. 11
12. 12
13. 13
14. 14
15. 15
16. NONE
17. OTHER

OTHER LINE = 365

****

226. HOW MANY DRIVABLE VEHICLES ARE AVAILABLE TO YOUR HOUSEHOLD ?
(INCLUDES TRUCKS/MOTORCYCLES/VANS, BUT NOT RVs)

1. 1
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7
8. 8
9. 9
10. 10
11. 11
12. 12
13. 13
14. 14
15. 15
16. NONE
17. OTHER

OTHER LINE = 366

****

227. IN WHAT YEAR WERE YOU BORN ? 19_ _

ENTER YEAR "XX" BETWEEN "10" AND "99" OR "1" FOR REFUSED.

****

228. ARE YOU HISPANIC, LATINO OR OF SPANISH ORIGIN ?

1. YES
2. NO
3. REFUSED

****

229. WHICH OF THE FOLLOWING DO YOU IDENTIFY WITH . . . ?

1. WHITE
2. AFRICAN AMERICAN
3. ASIAN
4. AMERICAN INDIAN OR ALASKA NATIVE
5. NATIVE HAWIIAN OR PACIFIC ISLANDER
6. OTHER

OTHER LINE = 367

****

230. DO YOU SPEAK A LANGUAGE OTHER THAN ENGLISH AT HOME?

1. YES
2. NO

SKIP AFTER Q230 IF Q<230> EQ 2 THEN GO 232

****

231. WHAT LANGUAGE DO YOU SPEAK AT HOME?

1. SPANISH
2. CHINESE
3. VIETNAMESE
4. KOREAN
5. TAGALOG
6. RUSSIAN
7. PORTUGUESE
8. FRENCH
9. FRENCH CREOLE
10. POLIISH
11. OTHER

OTHER LINE = 368

****

232. AND IS YOUR TOTAL HOUSEHOLD INCOME . . . ?

1. UNDER $35,000, OR
2. $35,000 OR OVER
3. REFUSED

SKIP AFTER Q232 IF Q<232> EQ 3 THEN GO 235
SKIP AFTER Q232 IF Q<232> EQ 2 THEN GO 234

****

233. PLEASE STOP ME WHEN I REACH THE CATEGORY THAT BEST DESCRIBES TOTAL HOUSEHOLD INCOME:

1. UNDER $10,000
2. $10,000 - $24,999, OR
3. $25,000 - $34,999
4. REFUSED

SKIP AFTER Q233 GO 235

****

234. OK, PLEASE STOP ME WHEN I REACH THE CATEGORY THAT BEST DESCRIBES TOTAL HOUSEHOLD INCOME:

1. $35,000 - $49,999
2. $50,000 - $74,999
3. $75,000 - $99,999
4. $100,000 - $149,999, OR
5. $150,000 OR OVER
6. REFUSED

****

235. GENDER

1. MALE
2. FEMALE

****

APPENDIX D: FIELD TRAINING MANUAL

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MANAGEMENT SERVICES, INC.

SURVEY and

DATA COLLECTION TRAINING MANUAL

Conducted For

SonomaCountyTransit

This guide is designed to answer any questions you may have about why you're here, what we expect of you, how to do your job, and to familiarize you with the materials you will use to accurately complete your assignment.

GENERAL INFORMATION

Who is Dikita and what is their relationship to SonomaCounty Transit(SCT)?

Dikita Enterprises, Inc. dba Dikita Management Services (DMS). **DMS** has conducted market research and data collection projects for transit agencies all over the US for more than 20 years. Our projects have included bus, light rail, and commuter rail.

The **SonomaCounty Transit, or SCT** as it is locally known, is the primary bus system in the county, and operates service to the communities in these zones from south to north:

Sonoma Coast and Russian River; Central Sonoma County (Highway 101 Corridor); and Sonoma Valley. SCT also operates an inter-county route to San Rafael in Marin County, providing connections to Golden Gate Transit and Marin Transit services to San Francisco and the East Bay, and within Marin County, as well as a route serving Sonoma County Airport north of Santa Rosa.

Who do you work for?

You are employees of Monroe Personnel Service, LLC. NOT OF SCT. DMS has contracted with Monroe Personnel Service for your services.

Why is this type of data collected?

All passenger transit agencies are required to report their performance including ridership and other statistical and financial information to the Federal Transit Administration. The FTA uses this data to apportion grants; and state and local government uses this same data to assist them in service planning and improvement.

Project Description

Although the specific daily procedures are discussed elsewhere, your basic job involves boarding the buses at specific locations (usually at the garage or at a relief point, with some minor exceptions), and handing out surveys to all the passengers **getting ON** the bus; collecting completed surveys; and recording the number of passengers who refuse surveys.

When will the data be collected?

Data will be collected on routes operating in Sonoma County between the hours of 5:00AM and7:00PM as follows:

- Tuesday April 17, 2012 - Thursday April 19, 2012 Sonoma
- Monday April 23, 2012 – Petaluma
- Tuesday April 24, 2012 – Friday April 27, 2012 – Santa Rosa

There is a possibility that we will work The County Connection the week of April 30th.

Each surveyor will normally have a 4-8 hour work assignment each day. Some workdays may be shorter or longer; and some assignments will be split between AM and PM. **We will not work weekends.**

Surveyors

Each of you will participate in collecting this data. Your title is Surveyor. You will ride buses handing out surveys to all the passengers **getting ON** the bus; collecting completed surveys; and recording the number of passengers who refuse surveys. Your work is the most important part of the project because without the accuracy of your counts, your attention to detail and daily punctuality the ridership data would be inaccurate or incomplete. We hope you keep that in mind as you conduct these counts.

The ideal surveyor is someone who records data accurately, who is flexible, reliable, eager to work, available anytime, prompt and who even arrives extra early. *We often refer to this individual as an "A" performer*. Recording data accurately and being prompt and reliable are the top three characteristics everyone who works on this project must possess.

Before describing what you will actually do during the survey, it is important to first explain some general rules and requirements. These are things that you should keep in mind as you prepare to be involved with this project.

What do we expect of you?

Minimum age, 18

Minimum Education – HS Diploma or GED

Must have a car or other means of reliable transportation that provides the ability to get you to your report location

Must be reliable, attendance and punctuality are critical

Must be able to continuously observe and legibly record information

Must be self motivated, have a positive attitude, and be customer service oriented

Must be presentable and professional

Must **not** exhibit any extremes in hair style, clothing, jewelry or makeup. Surveyors are expected to wear a plain white or solid colored shirt or blouse (**no** Tank Tops, **no** T-shirts, **no** logos, **nothing** printed on the blouse/shirt); neatly ironed pants, khakis or jeans (**no** holes), **no** shorts and **no** short skirts. Rubber soled shoes are recommended, flip flops are not allowed

Must be able to ride without motion sickness or incontinence

Must have a watch; using a cell phone to tell time could be cumbersome, and cell phones should not be used while working, unless you are communicating with your DIKITA Survey Supervisor

Training

You will be paid for attending this classroom training ONLY if you successfully complete the training class, and successfully complete at least one assignment.

DIKITA Survey Supervisors

There will be a DIKITA Survey Supervisor on duty during all shifts. Your DIKITA Survey Supervisor will meet you at the garage to supply you with your work assignments and materials, and to collect any paperwork.

Although the DIKITA Survey Supervisor on duty may not be present during your entire shift, he/she will spot check regularly to resolve any problems that may arise. Your DIKITA Survey Supervisor is the person you should talk to regarding any problems. Your DIKITA Survey Supervisor may ride with you from time to time to review your work and ensure that you are following the required survey procedures. You will always report to the garage to begin your shift. You may or may not pull out with your bus or bus driver.

Punctuality and Absenteeism

It is essential that you report to work at least 15-20 minutes prior to your scheduled ***Start Time***, and that you meet your bus as scheduled; you will be paid for this time. If you fail to show up or are late, it will be noted on your record and will affect your job security. Those who fail to report on time more than twice may be dismissed. If you are **late three times** during the project, you will be terminated. If you **are absent without proper notification more than once,** you may be subject to disciplinary measures, including termination. If you have difficulty making your scheduled assignment, you must notify your DIKITA Survey Supervisor within 24 hours prior to your scheduled ***Report Time***. If you are sick the day you are scheduled, you must notify your DIKITA Survey Supervisor immediately.

Audio Devices

The use of iPods, MP3 players, CD players, or any other distractions are disallowed. Your DIKITA Survey Supervisor is authorized to take these instruments and return them at the end of the assignment or at the next scheduled meeting. Violation of this rule may resort in disciplinary action.

Distractions and Alertness

Often passengers will want to converse with you. Although, we do not want to appear inhospitable, it is important not to be distracted from doing your job

accurately. Please refrain from carrying on extensive conversations with anyone, including the bus operator, friends or passengers.

In addition to being distracted by people, you may be surprised at how easy it may be to fall asleep during periods of slow activity. You will still be responsible for recording departure and/or arrival times at ***Time Points*** even if there is no activity. If you find yourself falling asleep and cannot continue, get in touch with your DIKITA Survey Supervisor and let him/her know you cannot continue. You cannot continue working if you cannot stay alert. You will not be penalized for being proactive. You will, however, be penalized if you have been reported asleep while on duty. It's better to make the work up at a later time than to inaccurately record data.

Use of Cell Phones

Use of cell phone while working is prohibited, unless communicating with your DIKITA Survey Supervisor or for emergency purposes. **Cell phones should be programmed to vibrate only while on the bus.**

Personal Breaks

Longer assignments may have built in meal breaks. Take your break when the operator takes his/hers. Onboard a bus, the operator may or may not take a formal break and if he/she does, it may not be more than 10 minutes. Ask him/her up front when you leave the garage. Bathroom breaks can be taken at times when the operator takes breaks. You should also get this information up front. Remember, the bus operator is the captain of the ship and he can make your assignment easier if you are courteous and cooperative.

Other Rules to Remember

- Don't give passengers directions or answer questions about the bus or its schedules. It is not your job. Refer them to the bus operator.

- Don't sit in a seat if there are no seats available for paying passengers
- Don't ever help passengers with their strollers or anything they carry on or off the bus. Though your inclination is to be helpful, there are liability issues associated with these actions

- Don't bring anything onboard that is against safety and security rules.

- Don't read a book, play a game, or do anything that distracts you from your task at hand, even though you may not pick up or let off any

passengers for several stops in a row. You will be required to record time points. It is important that you refrain from doing things that distract your attention from the bus's arrival at the next stop

- Don't leave personal items in your seat or leave them unattended. Keep them to a minimum and keep them with you at all times. We advise women not to bring their purses as it is easy to lose them while working.

TERMINOLOGY/GLOSSARY

Some terms we frequently use are defined below. Please become familiar with them.

Arrival Time – The time the bus arrives at a stop

Assignment – A surveyor's schedule of work for the day

Block – A bus or trains' schedule of work for one day; the schedule of all routes and trips that a particular bus completes in one day of operation. A block may have several routes, trips and drivers.

Boarding Location – It is a bus stop or transit station where a passenger starts their trip or **gets on** the bus

Bus Stop - Pre-defined location for passengers to board and/or alight the bus, typically at the curb, or in a median, sometimes a Park-n-Ride or Transit station

Cross Street – Is the street that the bus is intersecting; i.e. Fourth Avenue and Main Street, Main Street is the Cross Street. When referring to an intersection, the cross street is listed second.

Deadhead (Miles and Hours) - The miles and hours that a transit vehicle travels when out of revenue service. Deadhead includes:

- Leaving or returning to the garage or yard facility
- Changing routes
- When there is no expectation of carrying revenue passengers

Departure Time – The time the bus leaves the bus stop

Direction – The direction of a route; for example, north, south, east, or west. Sometimes the direction is referred to as inbound or outbound. A route that goes in a loop is said to go clockwise or counterclockwise

Dispatcher – the person at the garage who gives the drivers there assignments and tells them which bus they are driving. He or she is the central point of communication with the drivers in the field and in the garage.

End Location – The place, usually a garage or dispatch location where a surveyor completes their assignment. This may or may not be where you get off the bus

End Time – The **time** a surveyor will stop distributing surveys and recording data at the end of their assignment

Flag Stop – When a customer hails an approaching bus; this is similar to hailing a cab a major metropolitan city.

Passenger – An individual at least 10-years old who is on board, boarding or de-boarding a revenue service vehicle. This excludes operators, transit employees and contractors

Pullout – The time the bus pulls out of the garage

Pull In – The time the bus pulls into the garage

Relief – a driver or surveyor who relieves another driver or surveyor during the normal duty of a block. In other words, if a bus is out for 18 hours, it may have 2 or 3 relief drivers. Since we are following the driver, we may have 2 or 3 relief surveyors, each working 6-8 hours.

Report Time - The time a surveyor will report to work for their assignment; pay usually begins at this time.

Report End Time - The time the surveyor is officially off the clock; pay usually ends at this time.

Report End Location – The place where you will hand over your paperwork to your DIKITA Survey Supervisor, the garage in mostly all cases.

Report Location – The place a surveyor reports to work for their assignment; The garage in mostly all cases.

Route - The geographical path followed by a bus from start to finish for a given trip. A route may have many runs

Route Number – The number assigned to a specific route. Look for this number to locate your bus

Run -A schedule of bus trips that are considered an operator's assignment for the day. A run has many trips. For survey purposes, a run may be your assignment. A run may have several routes.

Run Street – Is the street that the bus is traveling on; i.e. Fourth Avenue and Main Street, Fourth Avenue is the Run Street. This is the most important concept you will learn. When referring to an intersection, the run street is listed first.

Trip - A one-way movement of a bus from the beginning of a route to the end of the same route. A trip has many bus stops

Show Up Time –The time a surveyor will report to work for their assignment; also referred to as **Report Time**

Start Time – The **time** the bus officially either leaves the garage if pulling out. If not pulling out of the garage, the start time is the time it leaves from the bus stop at a relief point.

Trip Envelope – The envelope containing your *Trip Cover Sheet* for each trip

Vehicle Number – A unique number painted on the outside of the bus, used for identification.

What do I need to do my job?

You will need the following in order to complete your assignment:

- Watch (you must provide yourself)
- Your Backpack
- Your Assignment Sheet
- Your Trip Envelope
- Your Trip Cover Sheet
- Photo ID
- Badge (supplied by transit Dikita)
- Deck of Surveys
- Pencils
- A Clipboard

INTRODUCTION TO MILITARY TIME

It is important to understand how to convert standard to military time. Note that the chart below shows Midnight as 0000 **not** 2400

Regular Time	Military Time		Regular Time	Military Time
Midnight	0000		Noon	1200
1:00 a.m.	0100		1:00 p.m.	1300
2:00 a.m.	0200		2:00 p.m.	1400
3:00 a.m.	0300		3:00 p.m.	1500
4:00 a.m.	0400		4:00 p.m.	1600
5:00 a.m.	0500		5:00 p.m.	1700
6:00 a.m.	0600		6:00 p.m.	1800
7:00 a.m.	0700		7:00 p.m.	1900
8:00 a.m.	0800		8:00 p.m.	2000
9:00 a.m.	0900		9:00 p.m.	2100
10:00 a.m.	1000		10:00 p.m.	2200
11:00 a.m.	1100		11:00 p.m.	2300

An easy way to remember military time is to remember that the morning is just as you know it, i.e., 11:00 is 1100 (eleven hundred hours). The afternoon requires you to add 12 to the time. For example 1:00 PM is 1 plus 12 or 1300 (thirteen hundred hours) and 6PM is 6 plus 12 or 1800.

UNDERSTANDING YOUR ASSIGNMENT SHEET

Your Assignment Sheet contains the information you need, to know when and how to work. The assignment sheet contains the following information:

- Surveyors Name
- Assignment Number
- Assignment Date
- Route Number(s)
- Run Number (Disregard)
- Block Number
- Report Time (Showup Time) and Location

- Start Time
- Schedule Description (Start and/or End Exceptions, Meal Breaks, etc.)
- End Time and Location
- End Work Instructions
- Pay Time

Where do I report each day?

Some of your assignments will begin and/or end at the garage; others will begin and/or end in the field. Your DIKITA Survey Supervisor will provide individual instructions, and arrange transportation for those that do not begin and/or end at the garage. In that case, we will ride with the driver if he is being relieved or relieving another.

If for some reason you are unable to come to work you must immediately

Call your DIKITA Survey Supervisor Anita at 773-814-5295.

It is **CRITICAL** that you notify your DIKITA Survey Supervisor as early as possible if you cannot report for work.

What do I do when I arrive?

You should immediately find your DIKITA Survey Supervisor, sign in, verify your name and the assignment, date, start and end times, pick up your material. Synchronize your watch with the DIKITA Survey Supervisor's watch. The DIKITA Survey Supervisor will assist you in locating your bus. Your bus will display the route number and the route name as well as a unique vehicle number.

Be aware that bus drivers sometimes leave early. For this reason you should report to work by your scheduled report time ready to head directly to the bus. Visiting with other surveyors, and trips to the vending machine or restroom should be made before you report for your shift.

<u>If your assignment does not begin at the garage</u>, your bus will be at a specific bus stop at a specified time. You will either be leaving the garage with your driver, or receive directions on how to take a bus from the garage to get to the exact bus stop where your work will begin. The dispatcher will tell you which bus or vehicle number to look for. It is important that you know your assignment each day. Keep your Assignment Sheet handy.

If you must catch the bus at a stop, we will adjust your report time to allow you to catch a bus or ride to get to your start location.

It is very important that you board the bus to which you are assigned. Remember that data collected on a bus other than the one to which you are assigned is of no value to this survey, and you will be deemed as not following instructions.

To make certain that you are boarding the right bus, show the driver your assignment sheet to verify that the *Block Number*, the *Route Number*, and the*TripTime* agrees with your assigned trip times.

After you have found the right bus, verify the bus number. The bus number may be seen in several places on the exterior of the bus. The bus number will usually be a four digit number.

Check In with Driver - Gaining the cooperation of the bus driver will greatly help you in conducting the surveys. When you are boarding the bus, politely introduce yourself, and explain who you are.

Be sure to wear your identification badge where it can easily be seen. **You will not be provided with passes; your badges and will serve as your identification and fare.**

The best seat to conduct the survey from is a seat located on the same side as the driver, opposite side of both the front and back doors. While it is to your advantage to obtain this seat, not getting it does not excuse you from completing your work accurately. If someone is in the ideal seat; take an available seat mid to the front and conduct the survey from there until the side seat becomes available. Note that you do not have a right to any particular seat and that Surveyors who approach passengers sitting in the "ideal" seat will be disciplined.

Take your seat and complete the following information for your assignment on the Trip Cover Sheet:

- Vehicle Number
- Beginning Serial Number of Deck 1

What do I do?

As passengers board the bus hand them a pencil and a survey from the top of the Deck. If a passenger refuses to take the survey, record a "tick" mark in the box labeled "Refused Survey Tickmarks" on your Trip Cover Sheet. Collect pencils and completed surveys from passengers before they get off the bus.

At the end of your trip in the box labeled **Ending Serial Number** under Deck 1, record the serial number of the next survey in your deck. If you hand out all surveys in a deck, then record the serial number of the last survey handed out in that deck. Open a new deck and record the **Beginning Serial Number** of that deck in the box under Deck 2 on your Trip Cover Sheet.

Count the number of surveys completed and record that number in the box labeled **# of Surveys Enclosed**. Place the completed surveys with the Trip Cover Sheet on top in the Trip Envelope.

ONBOARD SAFETY

While onboard any bus, please note the following for a safer and more enjoyable trip:

- Use seat backs and handrails while walking through a moving bus
- Watch your step when boarding and de-boarding the bus
- Be sure to step over the gap between the bus and curb
- Wear shoes with rubber soles
- Never attempt to board or exit a moving bus

FREQUENTLY ASKED QUESTIONS

What if the bus breaks down?

If your bus breaks down and another is sent to relieve it,

- Record the time of the break down and the length of the delay on the Trip Cover Sheet in the **Comments** section
- Collect all of your materials
- Call your DIKITA Survey Supervisor
- Board the relief bus and continue with your surveying
- Always follow the driver; if he goes back to the garage, you go with him
- Record the vehicle number of the relief vehicle on your Trip Cover Sheet

What if I miss a trip?

If you miss your assigned bus or an assigned trip because you're assigned bus does not come to the location it was supposed to, or because the bus you rode to get to your *Report Location* is so late that you cannot make your connection, call the DIKITA Survey Supervisor for instructions.

What if I need help during my assignment?

Call the DIKITA Survey Supervisor.

What if the relief Surveyor does not show?

Call the DIKITA Survey Supervisor and let them know as soon as possible. You will be given the option to remain on the bus and continue working or to get off.

What if the Surveyor I'm relieving is not on the bus?

Identify the surveyor you are relieving before you get on the bus. If the surveyor is not there, it may be the wrong bus….verify the *Block Number* and *Vehicle Number* with the bus driver. If it is the correct block and vehicle number, get on the bus and complete your assignment, but make a note of the problem.

What do I do if is raining?

You are expected to report for your assignment regardless of weather conditions.

What if I have an emergency?

If you are on assignment and have an emergency that will affect the completion of your assignment, immediately contact the DIKITA Survey Supervisor.

If you have an emergency and are not going to be able to come to work, please call the DIKITA Survey Supervisor as soon as you know you are going to miss your assignment, EVEN IF IT IS DURING THE NIGHT.

NOTES

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